Ramadan Newsletter 2019 C.E

A Special Supplement on Qatar Charity's Activities for the Holy Month of Ramadan

Gift

Ramadan
The Gift of Giving

P 2

Nearly 3.4 million people worldwide to benefit from Ramadan projects

P 10

Iftar tables, food baskets, Eid clothing, and Zakat al-ftar for 2.6 million people across the globe

P 10

Approximately 700,000 people in Qatar to benefit from Ramadan projects, Iftar meals, initiatives and programmes



3 worldwide to benefit from Ramadan projects this year

Our sincere congratulation to the people of Qatar and the Arab and Islamic nations on the blessed month of Ramadan

As Muslims all over the world are getting ready to welcome the holy month of Ramadan, Mr. Yousif bin Ahmed Al-Kuwari , CEO of Qatar Charity, is glade to extend the warmest congratulations and best wishes to the people of Qatar and the Arab and Islamic nations. He also called upon Allah the Almighty to accept their good deeds and help them seize this occasion to increase of acts of worship, promote the spirit of solidarity and compassion, and support the needy and the affected in the crisis-stricken areas worldwide.

Qatar Charity is launching its Ramadan campaign this year under the slogan «Ramadan, The Gift of Giving», said Al-Kuwari, hoping this holy month would be a gift from the Most Benevolent for those, who carry out charitable and humanitarian acts, as the rewards of righteous deeds are multiplied in this month.

In the blessed month of Ramadan, the poor and the needy receive the greatest share of charities, alms and Zakat. Iftar tables are spread to feed those who have no food for the day, Al-Kuwari noted.

He also thanked Qataris and residents for their continuous trust in Qatar Charity, urging benefactors to contribute to this campaign to implement various humanitarian and developmental projects in the areas of water, health, education, social housing and economic empowerment, in addition to social welfare projects and seasonal projects.

This Ramadan, Qatar Charity targets more than 3.4 million people, who are expected to benefit from its projects implemented in Oatar as well as in 30 countries across the globe at the cost of 72 million Qatari rivals, focusing on the neediest areas and crisis-hit zones where the displaced and refugees suffer badly.

in countries going through crises and disasters. The campaign coincides with the implementation of many public projects, competitions, and various media programmes within the country.



Yousef bin Ahmed Al-Kuwari

CEO, Qatar Charity

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The Slogan & Message Of The Campaign





'Ramadan, The Gift of Giving'



Ramadan is the most beautiful gift, because, in the holy month, the gates of Heavens are opened, the gates of the Fire are shut, every devil is fettered, good deeds increase, and hatred and enmity among people decrease.

The holy month of Ramadan is a gift from the Most Beneficent to humankind to do more good deeds and keep away from evil deeds in order to be released from Hell and removed from the Fire.

In the blessed month of Ramadan, the poor and the needy receive the greatest share of charities, alms and Zakat. Iftar tables are spread to feed those who have no food for the day.

Qatar Charity's Ramadan campaign conveys a message that says the donations of philanthropists are gifts for the needy across the globe. Qatar Charity hands over these gifts to those in need through its field offices around the world to ensure the preservation of human dignity.

Key Areas of Campaign

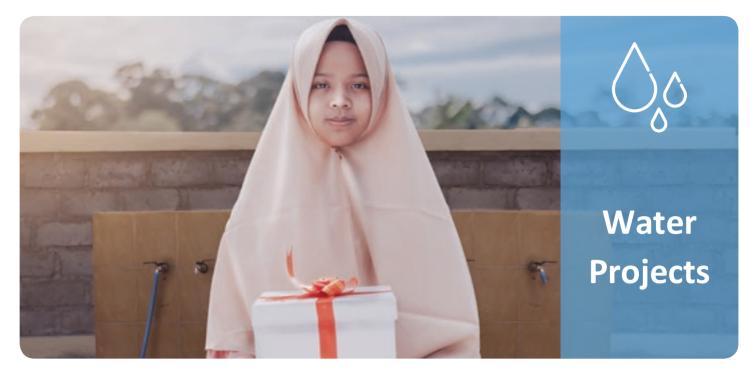


In addition to seasonal projects, the "Ramadan: The Gift of Giving" campaign for the year 1440 AH supports the following kea areas:





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Projects for Ramadan

1440 AH **2019** C.E

Total Cost & Beneficiaries



Total cost of Ramadan projects



in & outside Qatar



Beneficiaries



 $3.4_{million}$



Total cost of Ramadan projects

Outside Qatar

54.5 million

Beneficiaries



2.6 million



Total cost of Ramadan projects

in Qatar

17.2 million

Beneficiaries



700,000



Cost of Itar tables for fasting persons

Outside Qatar

17.2 million

Beneficiaries



 $1.2_{\rm million}$



Cost of food aid

Outside Qatar

4.1 million

Beneficiaries



115,000



Number of countries where projects are implemented



Asia, Africa, Europe



Cost of Eid clothing project Outside Qatar

547,000

3,000





Cost of the Zakat al-Fitr project **Outside Qatar**

Beneficiaries 347,500



Cost of the food aid tocrisis-stricken areas

QR S

Beneficiaries



27.2 million

946,000



Cost of Iftar tables, Iftar meals and Ramadan supplies in Qatar

11.9 million



Cost of Eid clothing project in Qatar

209,000



Cost of the Zakat al-Fitr project in Qatar

Beneficiaries



600



Cost of the Al-Agraboon initiative inside Qatar



Beneficiaries





Cost of the gift of Ramadan in Qatar

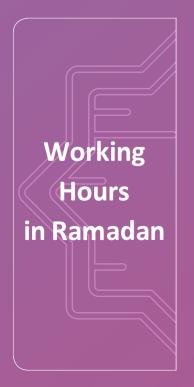




7 **Qatar Charity**







Working Days	Working hours			
	From	То		
Saturday to Thursday	08:30 AM	12:30 AM (Midnight)		
Friday	12:30 PM	12:30 AM (Midnight)		



Working Days	First Shift W	orking Hours	Second Shift Working Hours		
	From	То	From	То	
Saturday to Thursday	08:30 AM	05:30 PM	08:30 PM	12:30 AM (Midnight)	
Friday	12:30 PM	05:30 PM	08:30 PM	12:30 AM (Midnight)	



Feed a Fasting Muslim

Ramadan 1440 AH - 2019 C.E

Feed a Fasting Family (Ramadan Basket)

Ramadan 1440 AH - 2019 C.E

Country Code	-	Country	Licensing Authority	Iftar M Price		Total Price/Month	
F#AL	*	Albania	851 2019	30	QR	450,000	QR
F#XA	*	Kosovo	851 2019	30	QR	345,000	QR
F#BA		Bosnia	851 2019	30	QR	621,000	QR
F#KG	•	Kyrgyz	851 2019	20	QR	400,000	QR
F#PS		Palestine	851 2019	20	QR	1,500,000	QR
F#TR		Turkey (Syrian refugees)	851 2019	25	QR	2,400,000	QR
F#BF		Burkina Faso	851 2019	16	QR	840,000	QR
F#TN	0	Tunisia	851 2019	15	QR	379,500	QR
F#SD		Sudan	851 2019	18	QR	1,303,400	QR
F#ML		Mali	851 2019	14	QR	1,720,000	QR
F#KE		Kenya	851 2019	14	QR	2,142,200	QR
F#LK		Sri Lanka	851 2019	12	QR	927,600	QR
F#SO	*	Somalia	851 2019	12	QR	4,748,400	QR
F#GH		Ghana	851 2019	13	QR	1,246,200	QR
F#NP	<u>k</u>	Nepal	851 2019	13	QR	52,000	QR
F#ID		Indonesia	851 2019	10	QR	1,900,000	QR
F#PK	U	Pakistan	851 2019	11	QR	1,224,000	QR
F#BD		Bangladesh	1 851 2019	7	QR	2,053,800	QR
4 1							

*To donate via SMS send the country code followed by the number of people/families to 92652

Ex. Iftar For Three Persons In Somalia F#SO3 To 92652

Country Code	~		ensing thority	Iftar Bas Price	ket	Total Price/Month	
F#IN	1	India	851 2019	200	QR	2,500,000	QR
F#ET	i e	Ethiopia	851 2019	165	QR	891,000	QR
F#NG		Nigeria	851 2019	165	QR	660,000	QR
F#TG	•	Togo	851 2019	165	QR	610,500	QR
F#BJ	1-	Benin	851 2019	165	QR	660,000	QR
F#SN	-	Senegal	851 2019	165	QR	726,000	QR
F#PH		Philippines	851 2019	150	QR	300,000	QR
B#SO	÷	Somalia	870 2019	300	QR	3,600,000	QR
B#TD		Chad	887 2019	200	QR	600,000	QR
B#KE		Kenya	846 2019	300	QR	720,000	QR
B#CF	1	Central Africa	847 2019	250	QR	500,000	QR
B#SY		Syria	883 2019	200	QR	4,000,000	QR
B#IQ	,4.0	Iraq	869 2019	200	QR	1,200,000	QR
B#PS		Palestine	65 2019	200	QR	1,400,000	QR
B#JO	•	Syrian refugees in Jordan	883 2019	200	QR	620,000	QR
B#LB	-	Syrian refugees in Lebanon	883 2019	200	QR	600,000	QR
B#YE		Yemen	70 2019	300	QR	3,600,000	QR
B#MM		Myanmar	881 2019	200	QR	1,600,000	QR
B#AL	96	Albania	868 2019	200	QR	200,000	QR
B#BA	N	Bosnia	867 2019	250	QR	250,000	QR
B#PK	Ċ.	Pakistan	67 2019	200	QR	400,000	QR

*To donate via SMS send the country code followed by the number of people/families to 92652

Donation Channels: -













Ramadan projects target poor communities and crisisstricken areas in 30 Countries worldwide

The projects include Iftar tables, food baskets, Eid clothing and Zakat al-ftr.

Throughout the holy month of Ramadan, Qatar Charity's field offices and partners worldwide will work on the implementation of the Ramadan projects at an estimated cost of **QR 54.5mn**, benefiting 2.6 million people in nearly **30** countries of the world.

The sum of **27.3 million** Qatari riyals has been allocated for three main projects, which are Fasting Person Projects, Eid Clothing, Zakat al-Fitr. Some **1,654,000** people are expected to benefit from these projects, while **27.2 million** Qatar riyals were allocated for the distribution of food aid in areas suffering from disasters and crises. The number of beneficiaries is expected to reach **946,000 persons**.

1 - Fasting Person Project

A - Ramadan Tables

A Ramadan table provides Iftar meals to targeted people throughout Ramadan.

Cost of Project: QR17.2 million

Number of Beneficiaries: Over1.2 million people

Places of Implementation:

Albania, Kosovo, Bosnia and Herzegovina, Kyrgyzstan, Palestine, Turkey, Burkina Faso, Tunisia, Sudan, Mali, Kenya, Sri Lanka, Somalia, Ghana, Nepal, Indonesia, Pakistan, and Bangladesh.

B - Ramadan Baskets

These baskets contain essential foodstuffs for the month of Ramadan, and are distributed to poor families.

Cost of Project: QR4.1mn

Number of Beneficiaries: 115,00 people for a whole

month

Places of Implementation:

India, Ethiopia, Nigeria, Togo, Benin, Senegal, and the Philippines

3 - Eid Clothing

This project provides clothes to orphans sponsored by Qatar Charity on Eid al-Fitr.

Cost of Project: QR 547,000

Number of Beneficiaries: 3,000 orphans

Places of Implementation:

Somalia, Palestine, Tunisia, Sri Lanka, Ghana, Kenya, Bangladesh, Mali, Indonesia, Pakistan, Burkina Faso, Nepal, Kyrgyzstan, Sudan, Turkey, Albania, Kosovo, Bosnia and Herzegovina, India, Philippines, Ethiopia, Nigeria, Benin, Senegal, Togo, and Lebanon



2 - Zakat al-Fitr

The distribution of Zakat al-Fitr aims at reducing the financial burden on poor families.

Amount Allocated: QR 5.4 million

Number of Beneficiaries: 347,500 persons

Places of Implementation:

Bosnia, Sudan, Somalia, Albania, Indonesia, Pakistan, Bangladesh, Burkina Faso, Nepal, Turkey, Tunisia, Sri Lanka, Ghana, Palestine, Kyrgyzstan, Kosovo, Kenya, Mali, Ethiopia Senegal, India, Togo, Nigeria, and Lebanon

4 - Food Assistance to Crisis-Stricken Areas

Food aid will be provided for displaced, affected and refugee persons in crisis-stricken zones.

Cost of Project: QR 27.2 million

Number of Beneficiaries: 946,000 persons

Places of Implementation:

Syria, Palestine, Somalia, and other countries







throughout the holy month of Ramadan.

A. Iftar Projects

1 - Iftar Tables for Fasting **Persons**

Number of tables: 45

Cost: 10 million Qatari riyals

Beneficiaries: More than 350,000 people

Places of Implementation:

Al Khor, Dhakhira, Simaisma, Umm Salal Ali, Umm Salal Mohammed, Rawdat Rashid, Barzan, Kharttiyat, Izghawa, Al Gharafa, Al Rayyan, Al Shahaniya, Al Wakrah, Al Wukair, Muaither South and North, Al Sailiya Industrial Area, Bin Omran, Bin Mahmoud, Al Kabaan, Old Al Ghanim, Al Montazah, Ain Khalid, Al Aziziyah, Al Shamal, Al Jamiliya, Freij Abdul Aziz, Al Hilal, Al Zubarah, Umm Qarn, Bani Hajer, Al-Kh'sah, Umm Lekhba, and Hamad Port



2 - Mobile Iftar for Workers

Iftar meals are distributed to workers at places where they gather.

Places of Distributions:

Industrial Areas and Places of Single Workers

Cost: more than 622,000 Qatari riyals

Beneficiaries: 39,000 workers



3 - Ramadan Supply

The project provides essential foodstuffs for the month of Ramadan to families with limited income, through the distribution of coupons by Qatar Charity.

Cost: About 1.2 million Qatari riyals

Beneficiaries: 10,000 people



6- From Home to Home

Qatari families prepare and serve Iftar meals to low-income families on a daily basis.

Cost: About 240,000 Qatari rivals

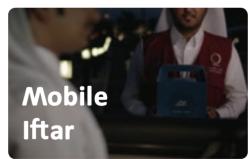
Beneficiaries: 6,000 people throughout the holy month



This Iftar involves the distribution of snacks to drivers who are not able to reach their homes to break their fasting. The distribution of iftar meals, which are prepared by Qatari families, is carried out in many places, including Hamad Hospital.

Cost: Around 200,000 Qatari riyals

Beneficiaries: 15,000 people



7- Providing Water to **Congregations (Soqya)**

This project provides water bottles to congregations in many mosques while they are performing Taraweeh and night prayers, in cooperation with the Ministry of Endowments and Islamic Affairs.

Cost: 140,000 Qatari riyals

Beneficiaries: 242,000 people



5-Baraha

This project supports Iftar tables and activities of many communities residing in Qatar during the holy month of Ramadan to enhance interaction and cohesion among their members.

Cost: 300,000 Qatari riyals

Beneficiaries: 7,500 people





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B. Social Assistance 1- Ramadan Gift

This is financial aid provided to low-income families before the beginning of Ramadan to help them meet their living needs associated with the holy month.

Cost: 1.1 million Qatari riyals

Beneficiaries: 2,500 people



2 - Al-Agraboon

This is an initiative, which is implemented by Qatar Charity for the fourth consecutive year in cooperation with a number of media figures and social activists and social media influencers. The initiative provides financial aid to low-income families and those in need, who face difficult conditions and do not visit charities for help.

Cost: More than 1.1 million Qatari riyals

Beneficiaries: 1,200 people



3- Zakat al-Fitr

It is given to low-income families on Eid al-Fitr.

Cost: More than 1.1 million Qatari riyals

Beneficiaries: 2,500 families



4- Eidi (Gift) for Orphans

Eidi is a kind of gifts. Qatar Charity gives this gift to orphans it sponsors on Eid al-Fitr.

Cost: Nearly 300,000 Qatari riyals

Beneficiaries: 390 orphans.

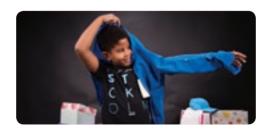


5- Eid Clothing for Children of Low-Income Families

Qatar Charity provides financial assistance to low-income families to purchase clothes for their children on Eid al-Fitr.

Cost: About 210,000 Qatari riyals

Beneficiaries: 600 people



C. Cultural and Public Projects

1 - You Are not Alone

Qatar Charity organizes this programme to promote social solidarity and compassion among the community members, in cooperation with a number of youth initiatives, volunteers and social media influencers. Through this programme, visits are paid to elderly people, patients, orphans, people with special needs, and workers and Iftar parties are held with them in the month

of Ramadan as well as especial events are organized for them.



2 - Programme for Ministries

Qatar Charity organizes lectures for employees of ministries and government and private institutions. These lectures are given by sheikhs (scholars), covering various topics related to Ramadan. This programme aims at deepening the spirit of faith among attendees and bringing attention to the suffering of poor families and orphans.



3 - We Help We Support

This is a social programme aimed at integrating preparatory school students into voluntary and social activities to raise awareness of the importance of humanitarian action and its role in achieving social solidarity. These activities include organizing Iftar tables and participating in mobile Iftar to distribute meals to workers.



Radio Programr



Omniaty (in English)

'Omniaty' which literally means 'my wish' is an English-language live radio programme transmitted during the holy month of Ramadan. It is prepared by Qatar Charity. The programme aims to introduce to listeners the wishes, dreams and aspirations of many children around the world.

Presented by: Manar Magdy Zahran

Transmission Time: 7:15 PM

nes in Ramadan



Ramadan competitions (in Urdu)

The programme on the Ramadan competitions is aired live by Qatar's Urdu Radio Service on FM 107. It is based on information about Qatar Charity's activities in the Indian sub-continent countries such as India, Pakistan, Nepal, and Bangladesh. Then, interactive questions asked to engage listeners.

Prepared by: Saif Rahman Abdul Rahman Aziz

Transmission time: 9:30 pm - 10:30 pm.





Donation Channels











Empowering the Needy Blessing for You, Gift for the Needy

Embrace the power of change this Ramadan and share it with low-income families.

Join "Ramadan, the Gift of Giving" campaign and send your gift to help vulnerable people start over.

Chad



Providing Farming Equipment

QR **3,580**

5 Beneficiaries 🖄

Template No# 111148

Burkina Faso



Gifting a Vegetable **Vending Cart**

QR **2,810**

5 Beneficiaries 🖄



Template No# 110245



Donation Channels











Qatar Charity 21







1 - Restoration Challenge

The project focuses mainly on the competition between companies to carry out the maintenance and renovation of low-income families' homes. This project is implemented in the period preceding the blessed month of Ramadan.

Goals:

- Repair low-income families' homes to provide a suitable environment for living
- Encourage volunteer work to achieve social solidarity.
- Activate partnerships to serve the community.

Partners:

Employees of Qatari companies

Mechanism of Competition

- Identify four companies competing in the implementation of the work during a specific time (two weeks), with a neutral party to follow up the work.
- Some 10 individuals from each company (women and men)
 participate in the project of according to an implementation schedule.

Closing Ceremony

At the end of the challenge, a closing ceremony will be held to honor all participants. The achievements of the companies will be shown at the ceremony.

2 - Khair Homes

This project is a challenge for Qatari households in community entrepreneurship. Each household designs a charity corner in home and puts a set of materials like toys and sweets, which meet the demand of children, in addition to some necessary items for adults. Profits are then donated to a specific charitable project (chosen by the household from Qatar Charity's project directory), which is implemented by Qatar Charity on the behalf of the household.

Goals:

- Encourage Qatari households to support charitable work
- Develop entrepreneurship skills while getting involved in humanitarian work
- Strengthen family relations and consolidate the foundations of social solidarity

Partners:

- Qatari Women Association
- Arab Union for the Specialized Women

Evaluation Criteria

Attractive design of the corner

The highest donations collected from the corner's sales

Closing Ceremony

A closing ceremony will be held to honor participating and winning households in the challenge and announce the projects that will be implemented on the behalf of the participating families.

3 - Initiatives' Challenge

This project is a humanitarian competition organized by Qatar Charity between several voluntary initiatives competing in the implementation of the best community project during the holy month of Ramadan, with the participation of young volunteers and social media influencers.

Goals:

- Provide opportunities for youth initiatives to participate in community and voluntary activities
- Encourage young people to take part in humanitarian action
- Enhance cooperation and partnership with relevant voluntary bodies

Partners:

- Youth and Voluntary Initiatives
- Social Media Influencers

Evaluation Criteria

Creative idea, efficiency of the plan, activities, teamwork, social media usage, and presentation

Closing Ceremony

A closing ceremony will be held at the end of the competition to honor the participating initiatives and those who supported them.

Wide networks and digital

In order to facilitate the calculation and payment of Zakat, and to respond to Zakat-related questions, Qatar Charity has allocated regular channels and various digital tools, which are the Zakat Section at its headquarters and the "Zakaty" website and app.

1_ Zakat Section

Mr. Rabea Mohamed Mojahed, an expert in the field of zakat, responds to Zakat-related questions, calculates Zakat (for individuals, companies, liberal professions, self-employment, and real estates, etc.), and analyze the company's budget to pay its Zakat.

During the holy month of Ramadan, Zakat section has extra working hours after Taraweeh prayer and it is open until 2 AM after midnight in the last ten days of the month.

Throughout the year, the department conducts many training courses on Zakat-related topics for Qatar Charity's collectors and employees of private, government and semi-official institutions.



Zakat Expert's Email: rmojahed@qcharity.org

Zakat Expert's Phone No: **55035744** Or **44290152**

2_ Zakaty Website and App

Website Link:

qcharity.org/ar/qa/zaka

App Link: zakaty.org

'Zakaty' website ana App allow us to understand Zakat-related issues and provides us with a Zakat calculator. The App has an automatic reminder of Zakat's due date and provides a Zakat expert for companies.





tools facilitate Zakat services

In the holy month of Ramadan, Qatar Charity is keen to increase the working hours of its Zakat section, branches, collection points and collectors within the country to receive Zakat, alms, and charities from philanthropists, who want to double their rewards in this month.

3. Branches and Collection Pointst

Qatar Charity's branches, collection points, and home collectors also provide Zakat calculation and payment services in addition to the charity's website and app.

A - Headquarters & Branches

Qatar Charity has **22 branches**, **15 branches** for **men** and **7 branches** for **women** across the country.

Working hours for Ramadan are as follows:



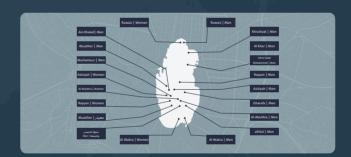
Working Days	Working hours				
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Working Days	First Shift W	orking Hours	Second Shift Working Hours	
Working Days	From	То	From	То
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Friday	12:30 PM	05:30 PM	08:30 PM	12:30 AM (Midnight)

B. Collection Points:

Qatar Charity has **82** collection points in markets, malls and hospitals. It also has **1,400** fixed collection boxes, **194** collectors, and **36** electronic donation machines across the country.



Home Collector:

Qatar Charity's mobile app has a service to request a home collector. Upon the request, the it sends a representative to the donor's place to collect donations.



Digital Tools of Qatar Charity in Service of Humanity



Qatar Charity has been paying a significant attention to the use of digital tools in the humanitarian aid for many years. It makes every efforts to keep pace with the rapid development in the field of technology in order to improve its humanitarian services regularly.

It has launched many e-services and brought

updates to its various online platforms to strengthen relationships with the community and stakeholders and to facilitate an easy access to benefactors to make their donations, maintaining the highest level of data confidentiality.

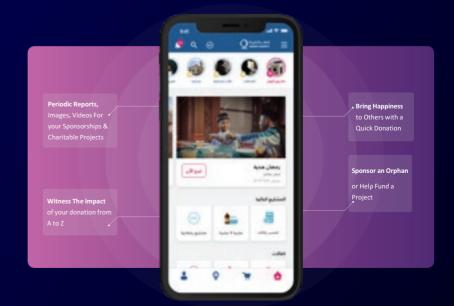
The most significant digital tools are below:

Qatar Charity's Apps

Qatar Charity's App

qch.qa/app

Qatar Charity's mobile app is smart, secure, practical and very easy to use. It has facial recognition login facility. Any person can make a donation by a credit or debit card and view reports on donations, sponsored ones and projects of Qatar Charity. The periodic donation facility is also available without the need to open App, which also allows donating with "one-touch" without the need to enter details every time, and donating in installments. The Virtual Reality (VR) and Augmented Reality (AR) service provides the facility to view projects realistically for the first time in charity work.



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Rofaqa App ROFAQA.COM

'Rofaqa' App is complementary to its website. Omniaty service has been added to grant wishes and aspirations of orphans sponsored by Qatar Charity globally. The fingerprint and facial recognition sign-in options are now available. The App also allows a user to view the detailed reports on the various charitable projects and sponsorships in which he/she participates. Furthermore, it allows contributing in the 'Omniaty' initiative to grant the wishes of poor children and in the 'Awen' initiatives to support the projects of the needy and develop their skills.



Qatar Charity Websites: qcharity.org

The website gives information on Qatar Charity, its projects, overseas offices, and awards, and keeps donors and users informed about the latest news from the world of charity and philanthropy as well as about the annual financial reports and the most recent charitable campaigns. It also allows its visitors to download various publications of Qatar Charity.

There are many significant projects, programmes and initiatives are available on the website. The most important ones are below:



Thawab: qch.qa/thawab

Thawab service from Qatar Charity helps dedicate a charitable project in the memory of a passed loved one, or someone you hold dear to celebrate your love towards them.



Omniaty:

qch.qa/wish

Omniaty is dedicated to vulnerable children and help grant their wishes. The project aims at infusing hope in little orphan children and surrounding them with the love they deserve.



"Awen"

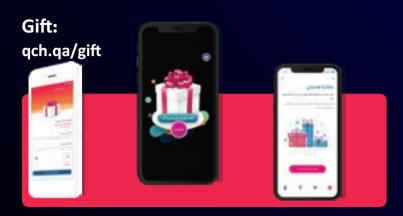
awen.org

Awen targets families in dire need and helps them increase their income and start over. Awen helps lift people from extreme poverty and offer them a chance to live a better future.



Gift:

This platform helps people show their love to those they hold dear. The gift donation will serve projects that aim at developing shattered societies, empowering those less fortunate in life, and lifting low-income people from illiteracy, sickness, and poverty.



Rofaqa Website

rofaqa.com

'Rofaqa' is a unique humanitarian initiative. It is concerned with the issues of orphans worldwide by launching effective programs that contribute to confronting all threats to their lives. You can donate to sponsor orphans by clicking on the "Sponsorship" icon available on the website. You can also contribute to orphans' projects. The website also contains a directory of "Rofaqa", news, videos, and success stories.



Self-Service Machines (Kiosks):

Qatar Charity's kiosks and self-service machines can be found in 36 locations in Qatar. They can be used for all sorts of contributions and donations. The donation can also be made through Ooredoo's self-service machines.



Dal Ala Al- Khair:

Sign up to Qatar Charity's website, and share our latest projects with your friends on social media platforms. Every time your friends make donations, you will receive points to your account. These points will allow you to donate and support a human cause or a charitable project you wish to fund.



Khair Message:

Khair message is a creative tool to make every donation safe, secure and personalized. Donors now can contribute with any amount through SMS, which will be added later to their phone bill.

Khair Cards:

Every time you are doing shopping in the state of Qatar, pick up a card at the cashier, include it to your purchases, and you will be the reason that will save many lives. Each card is dedicated to endorse and serve a human cause. You can help drill a well in Africa, or distribute more copies of the Holy Quran; relief a calamity, or simplydo good by giving charity. Qatar Charity's Khair Cards can be found at cashiers in major shopping centers across the country.



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Moneybox App qch.qa/hasala

The moneybox mobile app is meant to help children acquire the habit of charity and encourage them to do good to the world. With the support of his/her parents, the child will download the app and create a moneybox under his/her name and save money to donate it later to a charitable project. Money can be saved in the moneybox via a credit/

Qatar Cl shoppin

debit card, SMS or simply through a Qatar Charity representative at any shopping mall across the country.



Labeh App qch.qa/labeh

The 'Labeh' App aims at facilitating the provision of urgent assistance in Qatar to all those who are in emergencies. The App also facilitates the provision of urgent basic needs that do not require a lot of papers and approvals, and provides water and bread free of charge.



Sadaka Widget

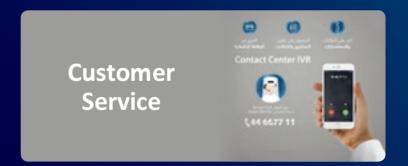
Qatar Charity developed Sadaka Widget as a tool to promote philanthropy and charitable work on any web platform. It enables you to make your website a portal that advocates humanitarian aid and helps thousands of people around the

globe. Sakada widget is a gesture of kindness that connects your website visitors with the world of philanthropy, and all it takes is copying the service code and insert it into your website's HTML.



Customer Service Center

Qatar Charity introduced an automated interactive voice response (IVR) system at its customer service center to answer incoming calls, provide instructions to customers, and manage donor relations professionally. This system enables customers to serve themselves directly by selecting the appropriate options to inquire about their contributions (sponsorships or projects), complete donation processes and receive reports automatically.



Automated Telephone Payment Service:

The fully automated telephone payment service allows donors to make payment online through a phone. The facility also guides them how to make their payment safely by credit cards without the need for a customer service employee. This service maintains the highest level of confidentiality, meeting the ISO standards in this regard.

If a donor inserts his card information incorrectly, he is given another opportunity to re-enter such details. Then, he receives a special 'thank you' message once the donation process is completed. In case the process was not successfully completed, then the donors' call is automatically transferred to a customer service employee to complete the donation process.



Projects Manual 2019

Qatar Charity is keen to issue an annual directory of its humanitarian and developmental projects implemented worldwide, which are selected based on the development plans of the countries where Qatar Charity works, taking into account the compliance with the UN Millennium Development Goals (MDGs) 2030.

The charitable projects manual of Qatar Charity gives a variety of options to generous donors to select suitable projects or sponsorships that they can fund or support, depending on their types, costs and places of implementation. Qatar Charity considers benefactors and donors as partners in its important achievements in the areas of social welfare, development and combating poverty across the world. Manual's Sections
The manual has different sections

such as housing, mosques, and centers as well as there is a section for education projects, which include building and furnishing schools and sponsoring students. The sections of the manual also

include income-generating and health projects. It also has sections for sponsorships such as sponsoring orphans, poor families and people with special needs. The manual also includes a list of Qatar Charity's branches, collection points and donation channels that enable donors to contribute easily. Benefactors can donate to more than one project at the same time. For example, they sponsor orphans and do Sadaqa Jariya (ongoing charity) at the same time.



Qatar Charity 29

A Day of Ramadan in Their Life

The Orphaned Nazilatur Rahma: Assistance from Qatar fills our holy month with blessing and happiness

Nazilatur Rahma, a 14-year-old student, says, "After my father's death, there was no one to sponsor us, despite the great efforts made by my older brother. My father did not leave farmland or cattle behind for us. However, our living conditions were improved, thanks to Allah the Almighty, after I was sponsored by benefactors in Qatar in March 2012."

Today, Nazilatur Rahma talks to us about her Ramadan programme and some of her memories related to this holy month. She says, "My day begins at 3:00 am, when I prepare a pre-dawn meal (Sahoor) with my mother, and recite the Holy Quran until the call (Athan) to the Dawn (Fajr) Prayer. Then I take rest until 8 am or 9 am. After that, I help my mother at home and attend some religious lessons until the Middy (Dhuhr) Prayer, after which, I read Quranic supplications and revise some of what I have memorized. After the Late-Afternoon (Asr) Prayer, I assist my mother in the kitchen until the Iftar time. After the Sunset (Maghrib) Prayer, I help my mother in washing dishes, and get ready to attend the Taraweeh Prayer at the mosque, which I consider one of the greatest blessings of Allah, the Almighty upon me."

Nazilatur Rahma noted that Ramadan is also an opportunity to visit relatives and get together with family members at the Iftar time.

"The holy month means to me mercy and blessing as well as new clothes and gifts for my mother and me from the people in Qatar", she said, adding, "We received more than once a parcel of food, which was very heavy to carry alone, but my mother helped me until we rented a motorcycle."

Food parcels eased the expenses of Ramadan and Eid, as we were able to provide food for the holy month and Eid. Through the Eid Clothing, which is given to orphans, I have received new clothes. I am very glad to celebrate Eid, wearing them, and will not have to wear old ones, which I always use throughout the year. Eid is a time of joy and happiness.

Nazilatur Rahma said, "From the assistance we received, my mother managed to give food and drink to those reciting the Holy Quran in the mosque of our village, which filled us with joy, as we participated with the people of our village in their Ramadan traditions."



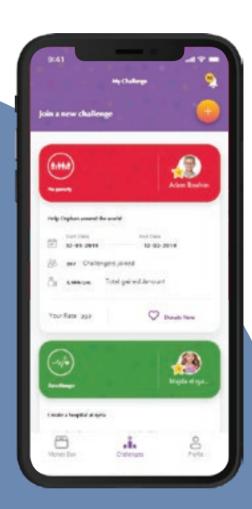
Moneybox App

Engage Children in Philanthropy

The moneybox mobile app is meant to help children acquire the habit of charity and encourage them to do good to the world.

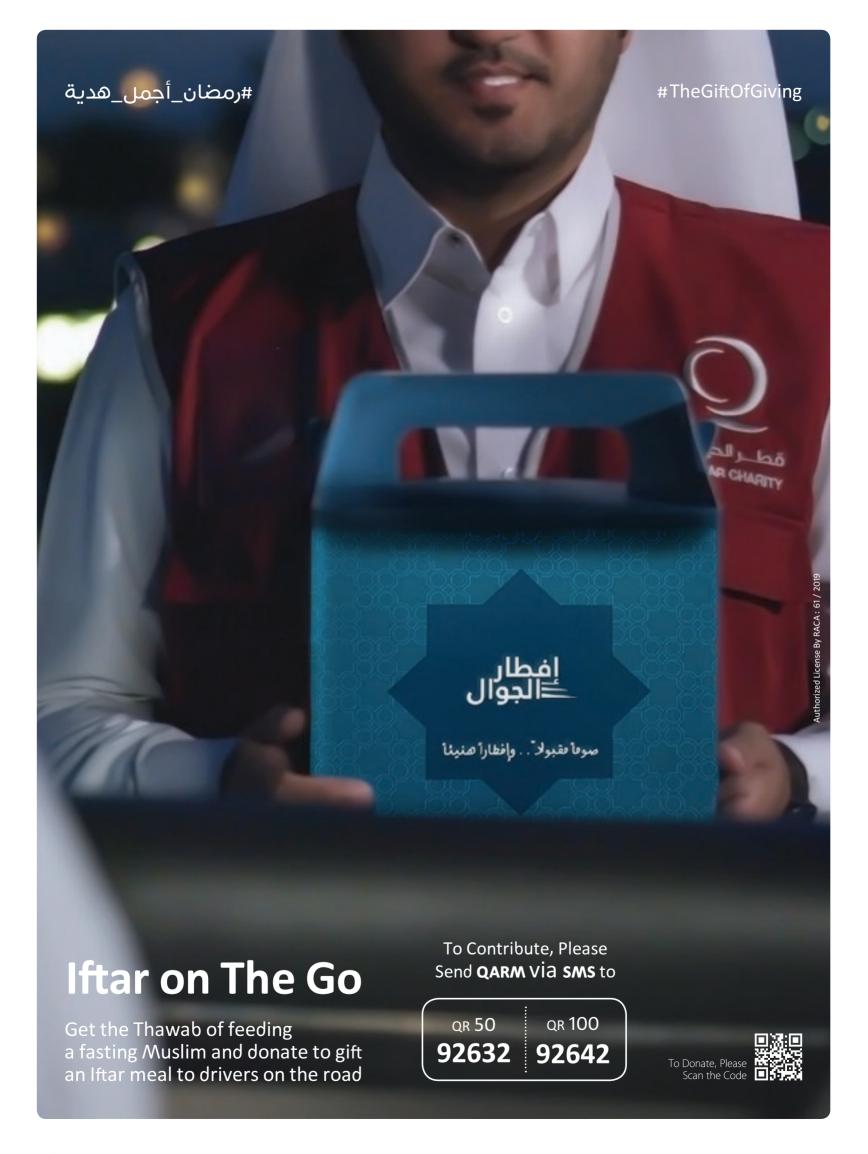
With the support of his/ her parents, the child will download the app and create a moneybox under his/her name and save money to donate it later to a charitable project.





Money can be saved in the moneybox via a credit/debit card, SMS or simply through a Qatar Charity representative at any shopping mall across the country.











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