



Annual Impact Report 2021



قطر الخيرية

QATAR CHARITY

qcharity.org

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FOREWORD FROM THE FIELD

A MESSAGE FROM OMER FADUL, 15 FROM SUDAN

“With hardships comes ease” – This sentence best describes the year 2021 for me. It was a year of overcoming challenges and pushing past hard times but was also one that ended with a renewed sense of hope and determination.

One of the grim challenges I faced in the past year was the inability to go to school. Although there were many schools near me, the tuition fees were very expensive, one that my family was unable to afford. This is one of the many barriers that children and youth like me continuously face in Sudan.

I was lucky enough to join Taiba Educational City for orphans, complex of for orphans consisting of schools, sports facilities, health centers and a dormitory for 500 orphans.

Today, more than ever, the world is increasingly aware of the dire consequences of lack of access to equal learning opportunities, as access to education is a universal right and a prerequisite for societies to thrive, and for us as children and youth to realize our full potential, to equip us with the competencies needed, to shape our lives and contribute to the lives of others.

Hence, now that I have finally joined school, my aspirations and dreams are endless. But my dream in the short term is to complete my secondary education and to excel academically. I dream of one day becoming a skilled surgeon in the field of brain and neurosurgery, and to become a sponsor for orphans whom I have experienced the hardships and suffering they endure.

As for 2022, I look forward to it with great hope, anticipation, and optimism. Primarily because I will be representing Sudan in the Street Child World Cup Doha 2022 that will be hosted by Qatar – bringing young people from across the globe to take part in a football tournament and to speak out about our ambitious and challenges in a global platform.

While I have been partaking in various training workshops to improve my physical skills, I have also been working on enhancing my leaderships skills and other skills development.

I am very excited and proud to be representing the orphans from Sudan, and through my participation I hope to be able to convey the voice of children to the world and to voice their issues and challenges.

I will seize that opportunity to advocate for the rights of children, and I mean all children, including those with disabilities, orphans, street children, girls and those displaced due to wars. Our message to the world is that despite our young age, we dream big and have endless potential to drive change. We want a world where all children live a healthy life free from harm, can go to school, and are able to realize their full potential - The world must uphold and protect our rights at all cost!



OMER FADUL
from sudan

WORD FROM THE CHAIRMAN AND THE CEO



Sheikh Hamad bin Nasser Al Thani

Chairman

Beyond the enormous regressions around poverty and hunger streaming down COVID, we look back at 2021 as a year of recovery and hope.

With the support of our donors and the trust of local communities, we pushed forward with ongoing emergency and development work against a backdrop of immense challenges with projects that reached more than 10 million people in 49 countries. We were able to provide rapid aid in sensitive emergency situations like Afghanistan, and to implement long-term solutions in volatile environments like Syria and Yemen.

Throughout 2021, we maintained our steadfast commitment to Syrians, Palestinians, Yemenis, Rohingyas, Somalis and other vulnerable communities.

Our long-term interventions in Northern Syria testify to transformational change that can take root amid the status quo of crisis and political unrest. With projects supporting and restoring existing infrastructures, installations and the long-lost wheat production capacity in North West Syria, we went against the tide in a context where relief organization are ruled by a mandate intended for short-term, life-saving aid to advance the humanitarian-development nexus.

This has proven effective and has restored a long-lost sense of dignity and control to hundreds of thousands of Syrians who were reliant on aid for more than a decade and who are now able to harvest their own wheat, produce their own bread and have the purchasing power to sustain themselves. We continue to support displaced Syrians both inside Syria and in host countries; in 2021, we were one of the largest global organizations supporting Syrians with programs worth over \$50 million in Syria, Turkey, Jordan and Lebanon.

With no durable solutions in sight, Rohingya refugees continue to move en masse in the face of adverse conditions and instability. In Bangladesh, we pushed forward with ongoing food assistance to Rohingya refugees across Cox Bazaar and Bhasan Char; In Malaysia, we continue to roll out extensive health projects worth \$15 million to improve their access to quality healthcare. Nonetheless, we remain acutely



Yousef bin Ahmed Al-Kuwari

Chief Executive Officer

aware that with no durable solution, this will only compound vulnerability and dependence on aid and we renew our support for a long-term solution for displaced and stateless Rohingya both inside and outside Myanmar.

In Yemen, the protracted conflict compounded with the underfunding in water infrastructure deprived millions of Yemenis of access to drinking water. In 2021, we worked alongside OCHA to meet the most pressing needs of 16,500 IDPs living in extreme poverty with little to no access to basic services or safe water.

Our annual Winterization campaign raised \$17 million and brought much needed warmth and comfort to more than 1 million refugees and internally displaced persons in Syria, Lebanon, Palestine, Jordan, Pakistan, India, Bosnia, Yemen, Turkey, Tunisia, Albania, Kosovo, Kyrgyzstan, Kenya, Nepal, Chad and Myanmar.

In 2021, access water acutely remained one of the biggest solvable humanitarian challenges faced by vulnerable communities with 1 in 10 people lacking access to safe water and 1 in 4 lacking access to a toilet. Sadly, women and girls continue to bear the burden of water collection while GBV linked to lack of water and sanitation facilities is on the rise. As such, planning a gender-sensitive approach to WASH in the 10,000 water projects we implemented in 2021 was critical. Our WASH projects reached more than six million at a cost of \$28 million in Somalia, Palestine, Pakistan, Bangladesh and Sudan.

We deployed our teams closer than ever to our head office in Doha last year when the State of Qatar served as a key transit point for afghan evacuees amid political upheaval that took Afghanistan by storm. We worked with the State of Qatar to provide food, health and psychosocial support to tens of thousands of evacuees and we were vested with the responsibility to care for and support 260 unaccompanied afghan children in an alternative care reception facility in Doha while resettlement solutions were being sought for them.

Looking back at what we achieved in 2021, we are grateful to the people driving us alongside this journey of transformational change: a global team of 980 women and men with unbreakable spirit. Thanks to our generous donors, we were able to implement humanitarian and development projects with a total cost of \$363 million in 2021. Thank you for being part of our impact journey to a world where people and communities enjoy their right to live in peace, security and dignity.

Please join us in 2022 while we continue to build on our privileged access to the local communities, our outstanding implementing capacity in humanitarian response, protection, water and sanitation and economic empowerment through an inclusive and gender-sensitive approach that enables local leadership, and while we continue working with partners to develop innovative projects that we believe are important for addressing poverty, hunger, displacement and social inequalities.



2021 IN NUMBERS

10 MILLION

Beneficiaries directly supported with our projects and programmes including girls, boys, women, elderly and people with disabilities

182,226

Vulnerable children directly sponsored in 39 countries

363 MILLION USD

spent on humanitarian and development projects

7,862

Life-saving projects and life-transforming solutions implemented across our field offices and through implementing partners

49

Countries directly reached

95%

Donations from individuals

Dignity for all

This annual impact report looks back at the impact of our work in 2021 and at how we enabled transformation in the communities we served

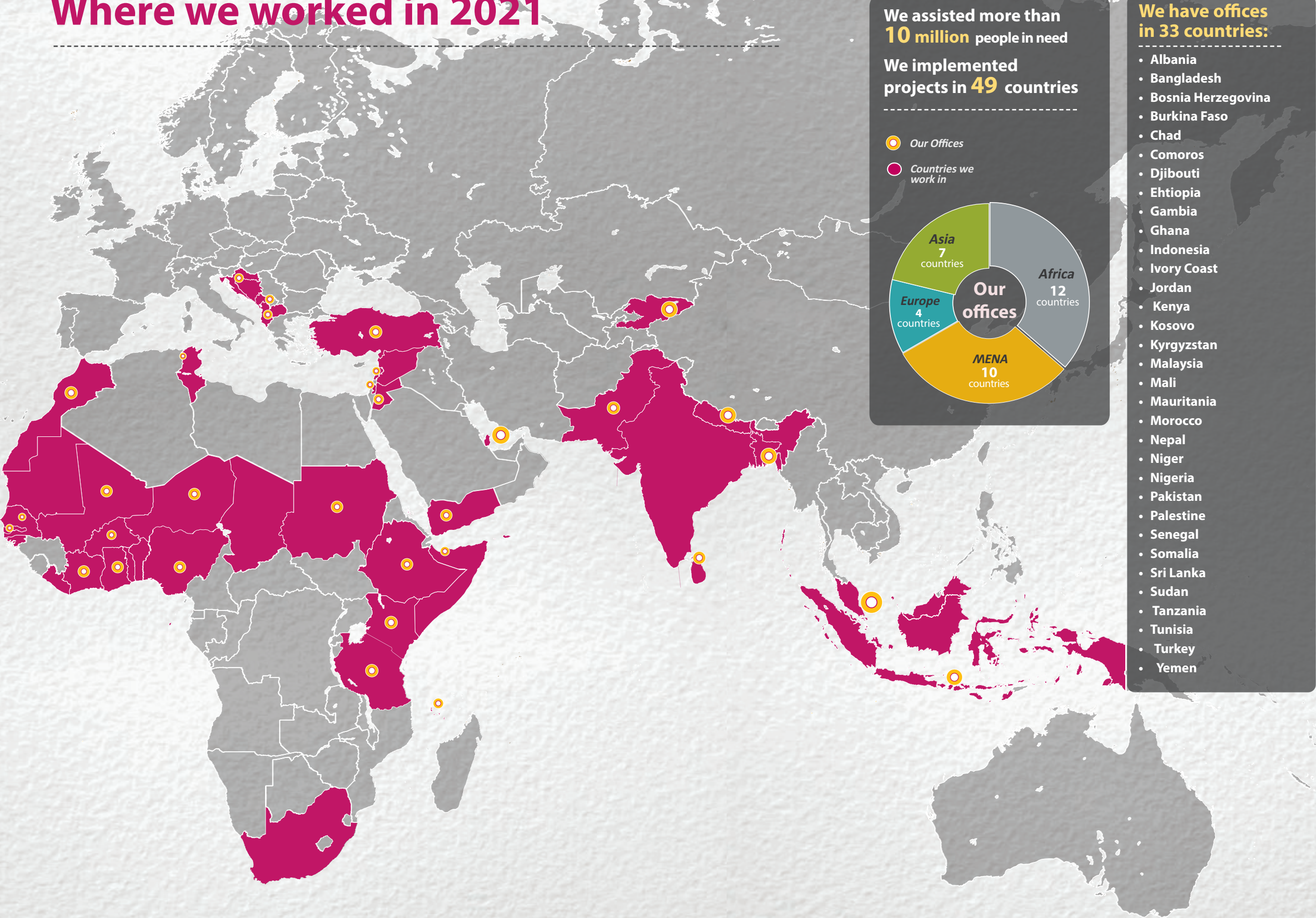
OUR HUMAN IMPACT IN 2021



Qatar Charity's projects have contributed to the achievement of the following Sustainable Development Goals (SDGs):



Where we worked in 2021



Transforming lives for 37 years and counting....

Our values and pillars

Our story

Alarmed by the rising number of children orphaned by conflict in neighboring countries, a group of Qatari philanthropists came together in 1984 to form a community initiative known as the Committee of Qatar for Orphan Sponsorship.

Eight years later, an international NGO was set up under the name Qatar Charity to scale up the initiative and broaden its range of activities and outreach.

We have since grown to become one of the largest humanitarian and development organizations in the world. We provide lifesaving assistance to those affected by conflict, persecution and disasters, and we create durable solutions to poverty via sustainable development programs in social welfare, water and sanitation, education, nutrition and economic empowerment.→

We have field offices in 33 countries and implementing partners in 40 others, putting us at the forefront of the global response to emergencies and in the foreground of development solutions that help vulnerable communities become more resilient and ultimately thrive and prosper.

Our vision and strategy

We envision a world in which all human beings have the right to live in peace and dignity.

Our five-year strategy for 2017 to 2021 has five global objectives intended to ensure we respond effectively to humanitarian emergencies and make a significant contribution to efforts to meet the UN Sustainable Development Goals (SDGs).

We implement development and humanitarian projects, mobilize support and resources and build effective partnerships to:

1. Provide a decent life for children and their families
2. Alleviate the suffering of those affected by crises
3. Contribute to inclusive and sustainable development
4. Promote peace and social cohesion
5. Promote social development and charitable giving in Qatar

Our values and pillars

We are committed in our work to:

Cooperation: we recognize the vital role of coordination between humanitarian and development organizations in the effective provision of sufficient and appropriate assistance to those who need it.

Accountability: we are bound by our mandate to demonstrate the highest levels of accountability to our beneficiaries. We place communities and people affected by crises at the center of our humanitarian responses and have a duty to uphold their fundamental rights and dignity.

Transparency: we believe financial transparency is essential to build and maintain trust.

Achievement and creativity: we take a results-oriented approach to our work in which achievement is the benchmark of success, and we use the latest technologies and tools to optimize our resources.

Respect: we believe the diversity of humanitarians is a key strength and that all participants' backgrounds and cultural norms should be respected.



Protecting children and families



Safeguarding refugees and IDPs



Sustainable and inclusive development



Promoting cohesive societies



Local community development

Components embedded in Qatar Charity's programming

- Gender equality
- Climate change
- People with disabilities
- Localization and capacity building



Governance

External Regulation

We operate under the supervision of Qatar’s Regulatory Authority for Charitable Activities (RACA). RACA provides the legal framework for the establishment and management of charities in the country, which is aligned with the guidelines of leading international charity regulators. We also undergo an annual external audit conducted by KPMG, one of the world’s leading auditors. The audit takes place in our head office and across all 33 field offices by local external auditors accredited in those countries.

Internal Regulation

Board of directors

Our external and internal work environment is underpinned by a set of 60 policies and 140 procedures adopted by the board of directors that provide guidance in all pertinent matters and define a clear, ethical and lawful course of action for any situation that might affect our work, whether directly or indirectly.

The board oversees independent and specialized committees in risk management, compliance and audit, which have clear roles and responsibilities in line with RACA’s legislation and our own internal regulations. The board also undergoes an annual self-evaluation process as stipulated by its self-evaluation, self-compensation and conflict of interest policies.

Risk management

Risk management is an essential part of our governance system. We adopt a risk-based approach in all aspects of our work by using advanced tools to manage any risks that may arise. We worked with Refinitiv to develop a joint risk management system tailored to the high-risk work of NGOs, and which allows us to identify, anticipate and mitigate risks before, during and after the delivery of aid.

We have also developed a country assessment tool to evaluate the risks associated with working in more than 70 countries based on five main indicators:

- Transparency International’s corruption perception index
- The Financial Action Task Force (FATF) classification
- The Fund for Peace’s Fragile States Index

- The Institute for Economics and Peace’s Global Terrorism Index
- The European Commission’s Global Conflict Risk Index

Compliance

We recognize the potential for NGOs’ funds to be misused, so we have added extra layers of protection by using advanced global risk mitigation systems in cooperation with major international institutions. In 2019, we became the first organization in the Middle East and North Africa (MENA) region to sign a cooperation agreement with Refinitiv Thomson Reuters, a world leader in anti-money laundering and terrorism financing (AML/TF) screening.

The cooperation takes the form of a database of individuals and institutions consolidated between Qatar Charity and Thomson Reuters’ World Check that enables us to identify and isolate individuals and organizations that may pose a risk of money-laundering or terrorist financing quickly and effectively. Our database screens all stakeholders, including partners, donors and beneficiaries, against the UN Security Council’s consolidated sanction list, the EU’s sanctions list, Qatar’s national sanctions list, the US Office of Foreign Assets Control (OFAC) sanctions list, and the beneficiary country’s sanction lists.

Audit

One of the main objectives of audit is to enhance internal control through a specialized committee, department and policy. A quarterly internal audit report is submitted to the board in accordance with our audit policy.

ISO Certifications

We have received the following ISO certifications:

- ISO/IEC 27001 in information security management
- ISO 31000 in risk management
- ISO 9001 in quality management

Financial Reporting

We are committed to being open and transparent about where our funds come from and where they go. Our financial reports are available to the public on our website.



Networks and partnerships

The UN Economic And Social Council (ECOSOC)

We were granted consultative status at ECOSOC in 1994, making us one of the first MENA-based NGOs to be invited to contribute to the UN's civil society discussions.

Our status allows us to have a role in formal UN deliberations, participate in events organized by the president of the General Assembly and submit written and oral statements before sessions.

The International Organization Of Migration (IOM)

Migration issues are both a major catalyst and an undeniable result of crises and disasters, and we have mobilized considerable resources to protect people affected. In 2002, we were the first organization in MENA to become a consulting member of IOM. Our affiliation allows us to collaborate on a broad range of migration issues globally, from emergency and post-conflict assistance to counter-trafficking interventions and assisted voluntary returns.

The Start Network

In 2016, we joined the Start Network, a UK-based initiative made up of 55 international NGOs which aims to address the challenges and shortcomings of the current humanitarian funding system. The network's pool fund is collectively owned and managed by its members, and supported by the governments of the UK, Ireland, the Netherlands, Germany and

other donor agencies. We have benefited from the fund for relief projects in Somalia, Nepal and Pakistan.

The UN Department Of Global Communication (DGC)

Our association with DGC began in 2018 and constitutes a commitment to disseminate information and raise public awareness about the purposes and activities of the UN and issues of global concern. As a member, we dedicate a portion of our publications and information activities to this end.

The Core Humanitarian Standards (CHS) Alliance

We have worked hard in recent years to maintain a high degree of accountability to our beneficiaries, and we have begun to explore new approaches to truly center our work around our beneficiaries' needs and dignity. In 2019, we joined the CHS Alliance, a Geneva-based network of more than 170 leading organizations working together to strengthen accountability and put people affected by crises at the heart of humanitarian and development responses.

Our membership has given us the tools to assess our existing mechanisms and scale them up to meet the most rigorous standards. Our beneficiaries now have a say in the assistance they receive, they are provided with feedback and complaints platforms, and their input is considered in all aspects of our responses, from planning and programming to implementation and evaluation.



Where we work

Field Offices

Through our 33 field offices, we work closely with communities affected by disasters and crises to assess their needs effectively as the basis for appropriate humanitarian and development interventions.

Our local presence makes our response more coordinated, integrated and timely. It also allows us to communicate directly with our beneficiaries and ensure their participation in all stage of our programming, making our interventions better targeted and more effective and allowing us to amplify their voices before the international community.

We also align our work with the national development strategies of the countries we work in, and our humanitarian assistance is provided in accordance with national emergency response plans.

How Do We Select Countries?

We identify countries based on objective and transparent criteria, including the extent of needs, access to beneficiaries, opportunities for partnership and cooperation across sectors, the government's openness to international aid and the legislative environment for NGOs.

We also hold strategic dialogues with international partners to identify priority countries where our contributions will have a the most impact on people in need.

Community Partnerships

Affected communities are the most qualified to respond to crises in a timely, effective and culturally appropriate way, but they often lack the expertise and knowledge in disaster preparedness and response.

We are proud of our long-standing partnerships with governments, UN agencies and large organizations, but we also strive to establish strategic and sustainable partnerships with grassroots organizations and communities. We believe that local communities are the true custodians of their future and should be given the means to cope with adversity and build their resilience.





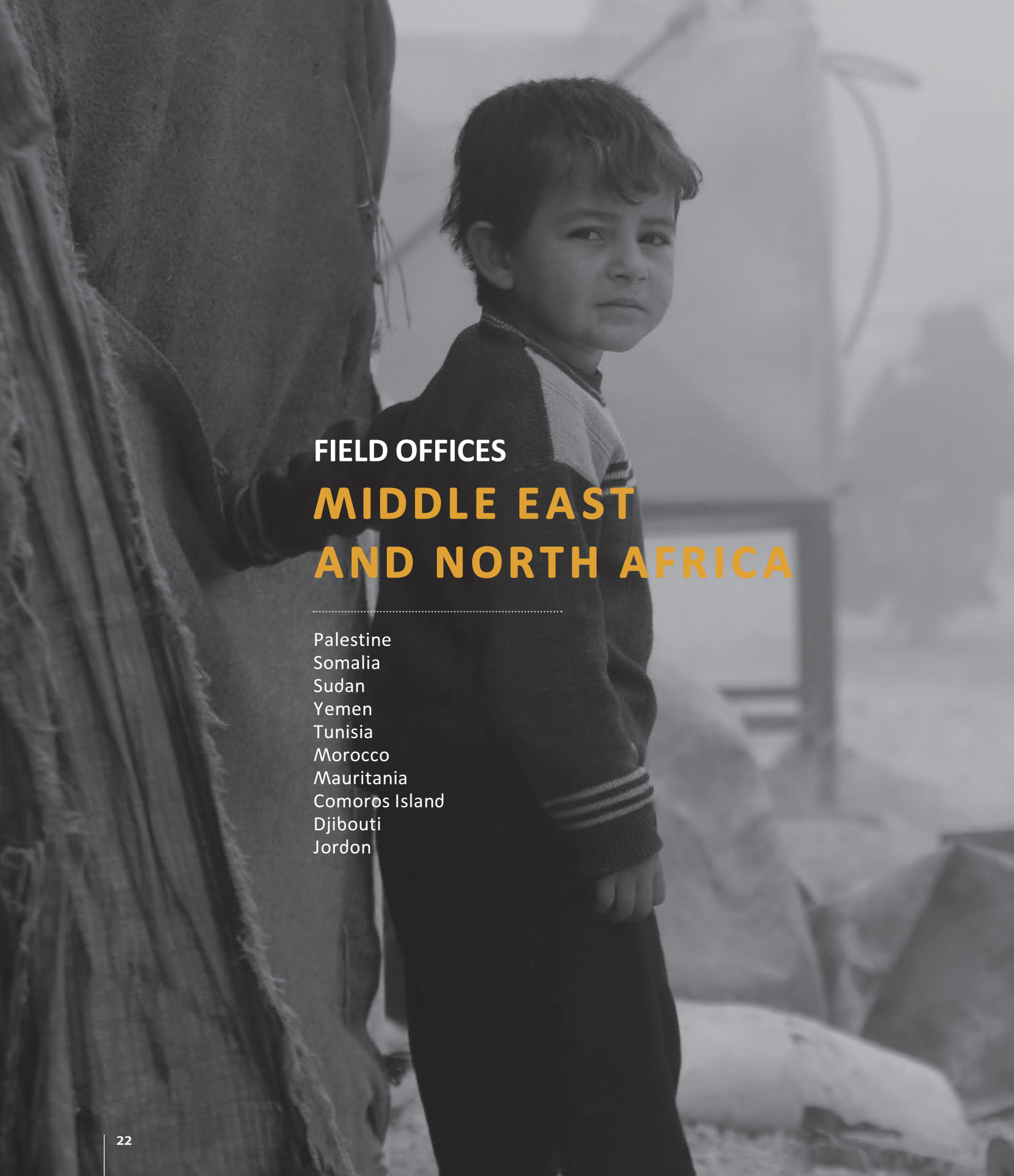
FIELD OFFICES

Middle East and North Africa 10 offices

Africa 12 offices

Asia 7 offices

Europe 4 offices



FIELD OFFICES

MIDDLE EAST
AND NORTH AFRICA

- Palestine
- Somalia
- Sudan
- Yemen
- Tunisia
- Morocco
- Mauritania
- Comoros Island
- Djibouti
- Jordon

PALESTINE

We launched our earliest initiatives in Palestine early in the 1990s to provide support to Palestinians affected by the conflict-induced economic and social crisis. We opened a field office in the West Bank in 1992, and in the Gaza Strip in 1996.

Our development initiatives cover education and culture, economic empowerment, health, water and sanitation, food security, and social care and housing. Our humanitarian work involves shelter and non-food items, food and nutrition, water and hygiene promotion, emergency medical services, and education and livelihoods during emergencies. We spent \$24.7 million on such interventions in 2021.

SOMALIA

Our interventions in Somalia began in the 1990s with a childcare project for orphans, widows and students, which we implemented through local institutions. We established a representative office in Mogadishu in December 2007. Our work in Somalia is governed by the Ministry of Interior and Federal Affairs, which licenses us to carry out activities. We also work with the authorities in Somaliland and Puntland with regard to projects in those areas.

Our development initiatives in Somalia cover education and culture, economic empowerment, health, water and sanitation, social care and housing, food security, and peace and social harmony. Our humanitarian work involves accommodation and non-food items, food and nutrition, water and hygiene promotion, emergency medical services, and education and livelihoods during emergencies. We currently sponsor over 22,000 children in the country. We spent \$15.4 million on such interventions in 2021.

SUDAN

We began implementing projects in Sudan in the early 1990s in partnership with local organizations. Our Khartoum office was launched in 1994, and a branch office was inaugurated the same year in Darfur to oversee our projects in the region. We spent \$14 million on development and humanitarian interventions in Sudan in 2021.

YEMEN	<p>We have worked in Yemen since 1998 and opened our field office in Sana’a in 2011 under a headquarters agreement with the government.</p> <p>With the deterioration in the security situation in recent years, we have updated our processes and work with a group of partners including the UN Office for the Coordination of Humanitarian Affairs (OCHA), the UN Refugee Agency (UNHCR) and the World Food Programme (WFP).</p> <p>Our development initiatives cover education and culture, economic empowerment, health, water and sanitation, food security, and social care and housing. Our humanitarian work includes accommodation and non-food items, food and nutrition, water and hygiene promotion, emergency medical services and education during emergencies. We spent \$11 million on such interventions in 2021.</p>	COMOROS ISLANDS	<p>We launched our first intervention in the Comoros Islands in 2011 and opened our field office the following year under a headquarters agreement with the government.</p> <p>In 2021, our main projects involved education in the form of primary and elementary schools, the sponsorship of orphans, income-generating activities and developing the skills of vulnerable families. We also worked in healthcare, water and sanitation, social awareness, housing, agriculture and disaster responses. We spent \$636,000 on such activities in 2021.</p>
TUNISIA	<p>We opened our Tunisia office in December 2012 under a headquarters agreement with the government, and since 2013 our development initiatives have covered education, health, economic empowerment, social housing, water and rural roads. We spent \$5.6 million on such interventions in 2021.</p>	DJIBOUTI	<p>We launched our first intervention in Djibouti in 2015 and opened our field office the following year.</p> <p>Our office provides humanitarian and development assistance on the basis of cooperation and strategic planning in accordance with Djibouti 2035 development plan. We spent \$484,000 on such interventions in 2021.</p>
MOROCCO	<p>Our work in Morocco dates back to the 1990s, and we opened our field office in 2020. Our early focus was helping strengthen the country’s social care systems in partnership with the government, particularly for orphans, students with special needs and poor families. We have since expanded our work to include parallel development and humanitarian interventions.</p> <p>Our development work covers education and culture, economic empowerment, health, water and sanitation, social care and housing, and food security. Our humanitarian efforts focus on food and nutrition during disasters. We spent \$2.6 million on such interventions in 2021.</p>	JORDON	<p>We opened our office in Jordan in May 2021 after years of providing assistance to refugees and host communities in the country through local implementing partners.</p> <p>In 2021, we provided \$5 million worth of projects among which \$4 million in social welfare to support vulnerable communities’ access to basic services such as health, education and nutrition.</p>
MAURITANIA	<p>We began working in Mauritania in the 1990s through civil society organizations, and opened an office in the capital, Nouakchott, in 2007.</p> <p>We have implemented a range of development projects in the areas of water and sanitation, health and education, income-generating activities and construction. We spent \$1.5 million on such interventions in 2021.</p>		



FIELD OFFICES

Africa

Nigeria
Kenya
Mali
Senegal
Burkina faso
Ghana
Ivory coast
Tanzania
Chad
Niger
The Gambia
Ethiopia

NIGERIA

We launched our first project in Nigeria in 2010, and opened our field office in 2020 . Our development initiatives in the country cover education and culture, water and sanitation, social care and housing, and food security. Our humanitarian initiatives focus on food and nutrition.

We channel our work through local civil society organizations, and we spent \$10.5 million on interventions in 2021.

KENYA

We opened our field office in Kenya in 2013 under a headquarters agreement with the government and registration with the country’s NGOs Coordination Board.

We have launched programs, projects and activities, mainly in the field of humanitarian relief in camps refugees, targeting mainly internally displaced people (IDPs). We have also carried out education, water and economic empowerment projects for families in need. We spent \$7.4 million on such interventions in 2021.

MALI

We have contributed to development and humanitarian efforts in Mali since the 1990s and opened an office in Bamako in 2008. Our projects cover education, health, the construction of housing and the drilling of wells, support for poor families and care for orphans and people with disabilities. We also undertake income-generating activities and provide seasonal assistance to people in need.

We work in partnership with local civil society organizations and international partners to alleviate poverty and improve the living conditions of poor and vulnerable groups mainly in social welfare, food security and education. We spent \$7.2 million on such interventions in 2021.

SENEGAL

Our activities in Senegal date back to the early 1990s and have developed significantly over the years in terms of volume and quality. Our development interventions cover education and culture, economic empowerment, health, water and sanitation, food security and social care and housing. Our humanitarian interventions were in the food and nutrition sector.

We operate in Senegal via a number of local and officially registered civil society organizations that have the capacity to implement projects efficiently and effectively. We spent \$6. million on interventions in 2021.

BURKINA FASO	<p>We opened our office in Burkina Faso in 2008 under a framework agreement with the government. We had previously implemented education and health projects in the country through partnerships with local NGOs.</p> <p>We have been dedicated from outset to helping rural communities affected by drought, poverty and disease by implementing relief and health projects and providing drinking water. We also implement programs and projects under the country's national development plan in the fields of education, economic empowerment, health and water and sanitation. We spent \$4.4 million on interventions in 2021.</p>
GHANA	<p>We have been implementing humanitarian and development projects in Ghana for more than 15 years in cooperation with local partners and we opened our field office in 2017.</p> <p>Our work in Ghana focused on education and culture, economic empowerment, health, water and sanitation, social welfare and housing, and food security. We spent \$4 million on interventions in 2021.</p>
IVORY COAST	<p>We opened our office in the capital, Abidjan, in 2019. Our office supports a range of government programs focused on construction of health and education facilities, roads and other infrastructure, the provision of clean drinking water and extended electricity supplies to rural and semi-rural areas. We spent \$3.3 million on such initiatives in 2021.</p>
TANZANIA	<p>Our work in Tanzania dates back to the mid-1990s, and has been expanding ever since. We implement development initiatives covering education and culture, water and sanitation, and social housing via local civil society organizations. We spent \$2.8 million on interventions in 2021.</p>
CHAD	<p>We opened our Chad office in 2011 as part of our strategy to expand our presence in sub-Saharan Africa and support relief and humanitarian efforts in the Central African Republic (CAR) through Chad.</p> <p>We have implemented development and social projects in the areas of water and sanitation, health, education and income generation. We spent \$2.5 million on such activities in 2020.</p>

NIGER	<p>We began our activities in Niger in 2000 by working in partnership with local and regional community organizations to alleviate the suffering of people living in rural areas affected by drought, poverty and disease.</p> <p>We opened our field office in 2007 as part of our strategy to expand the geographical scope of our work and support Niger in overcoming a cycle of recurring food crises.</p> <p>We spent \$2.2 million on development and humanitarian interventions in the country in 2021.</p>
THE GAMBIA	<p>We opened our office in The Gambia in 2020 to participate effectively in the development of long-term solutions to poverty in a country where a third of the population is dependent on farming, and where the rise of drought and flash floods threatens the survival of nearly one million people. We also envision projects in health targeting particularly maternal and child health.</p> <p>In 2021, we spent \$100,000 in economic empowerment and water projects.</p>
ETHIOPIA	<p>We opened our office in Ethiopia in 2020 to oversee directly the implementation of our projects in the country. Our newly established office will also oversee relations with the African Union and advance our advocacy objectives in the region related to child welfare and assistance to displaced populations.</p> <p>In 2021, we spent \$3.5 million on social welfare, education projects, food security projects and aid distribution.</p>



FIELD OFFICES

Asia

- Pakistan
- Bangladesh
- Indonesia
- Nepal
- Kyrgyzstan
- Malaysia
- Sri Lanka

PAKISTAN

Qatar Charity opened its field office in Pakistan in 1992 under a headquarters agreement signed with the Special NGO Authority in the Ministry of Internal Affairs.

Qatar Charity field office in Pakistan currently employs 197 staff deployed across the main branch in Islamabad and 14 regional branch offices.

Qatar Charity Pakistan holds an MoU with the Ministry of Interior, a tripartite MoU with the Pakistan Baitul Mal and PIPOS, a MoU with UNHCR, UNICEF and Action Against Hunger.

In 2021, Qatar Charity’s total expenditure on its development and humanitarian interventions combined amounted to \$11 million, allocated towards development assistance (\$7.8 million), and humanitarian assistance (\$3.3 million).

Development assistance included education and culture projects economic empowerment projects, healthcare programs), water and sanitation projects, social welfare , food security programs , social housing projects and sponsorships.

Humanitarian assistance included shelter and non-food assistance, which included grants from various international entities, water, sanitation and hygiene and grants from various international entities for food and nutrition projects.

BANGLADESH

Our Bangladesh office is in central Dhaka, and is one of our largest and most active in Asia. It was officially opened in 1995 under a headquarters agreement with the government. We had begun charitable work in Bangladesh in 1988, when floods struck two-thirds of the country and caused significant loss of life and property.

Currently, our office plays a significant role in development efforts and alleviating the suffering of large segments of the population. Our work covers education and culture, health, water and sanitation, social care, food security and social housing. We spent \$9.3 million on such interventions in 2021. We implemented 216 education projects, with a focus on rural areas that reached 135,000 beneficiaries, 33 food security projects (grain farms, fisheries..), 7 social housing projects and 14 humanitarian projects (shelter and NFIs, food and nutrition, emergency health)

INDONESIA

We launched our first intervention in Indonesia in the mid-1990s and opened our field office in 2006 under a headquarters agreement with the government. In addition to our main office in Jakarta, we have a sub-office in Aceh that supervises our projects in Sumatra province. We spent \$5 million on development and humanitarian interventions in 2021.

NEPAL

We launched our first project in Nepal in 2014 in cooperation with local associations, and opened our field office in the capital, Kathmandu, in 2017 under an agreement with the government. We spent \$2.5 million on development (WASH, social welfare, education, food security and housing) and humanitarian interventions (livelihoods, NFIs) in the country in 2021.

KYRGYZSTAN

We are one of the few organizations working in Kyrgyzstan. Since 2017, we have been providing emergency relief supplies, social welfare, food security and social housing projects in all areas of the country.

In 2021, we spent \$7.2 million on projects ranging from supporting the education sector to providing adequate housing for vulnerable families.

MALAYSIA

We opened our office in Malaysia in 2019 and have since held partnership agreements with the National Security Council Malaysia, the National Welfare Foundation Malaysia, the Islamic Medical Association of Malaysia (IMAM), THE Malaysian Relief Agency (MRA) and the Malaysian Medical Relief Society (MERCY).

In 2021, we spent \$630,000 on health related projects in addition to continuing the implementation of a \$15 million project funded by Qatar Fund for Development to provide quality healthcare to Rohingya refugees in the country.





FIELD OFFICES
Europe

Turkey
Albania
Kosovo
Bosnia and
Herzegovina

TURKEY

We opened our Ankara office in December 2015 in response to the deepening crisis in Syria. We had already deployed a relief coordinator to the Turkish-Syrian border 18 months earlier to oversee our interventions and collaborations with other organizations working to alleviate the suffering of displaced Syrians.

We have been at the forefront of the response to the crisis in Syria since it erupted in April 2011, and the office was established to cooperate with the Turkish authorities and improve coordination with other local and international humanitarian organizations. Through our office, we implement food security, shelter, health and education, water and sanitation, economic empowerment and livelihood projects. We spent \$32.2 million on such interventions in 2021.

ALBANIA

We have been operating in Albania since 1994 under a headquarters agreement with the government and opened our field office in 2014 in collaboration with the Ministry of Labor, Ministry of Health and other local authorities.

Our humanitarian and development initiatives in the country cover education and culture, economic empowerment, health, water and sanitation, social care, food security, social housing, and non-food items. We spent \$6.8 million on interventions in these areas in 2021.

KOSOVO

We began our work in Kosovo in early 2000 after our Albania office had received refugees during the Kosovan war.

We have provided support over the years in sectors including health, education, housing and relief, and we spent \$5.6 million on such interventions in 2021.

**BOSNIA AND
HERZEGOVINA**

We have been proactive in helping the Bosnian people overcome their plight since the early 1990s. We opened our first office in the Balkans in Sarajevo in 1994, and branch offices in Tuzla, Zenica, Kladen and Kan later the same year, to provide aid directly and supervise our projects more effectively.

Our work in the country focuses on economic empowerment, social care, in particular orphans, poor families and students with special needs. We spent \$4.1 million on humanitarian and development interventions in 2021.

OUR EXPENDITURE IN 2021

\$363 million

WHO WERE OUR DONORS?

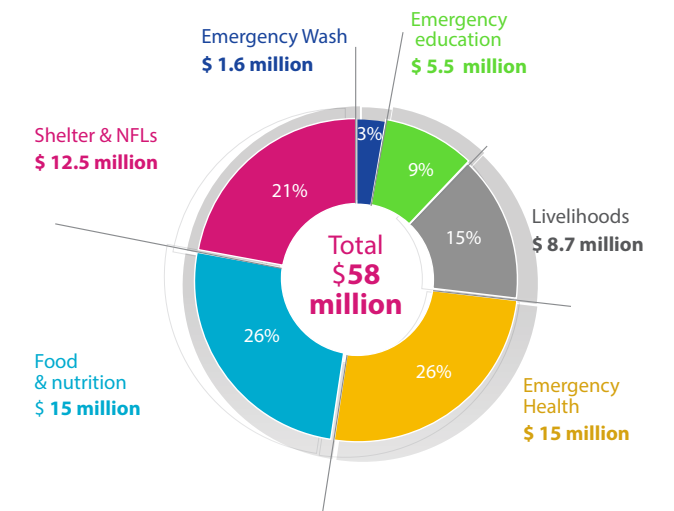
Private donations represent over 95% of our income. With a community-focused fundraising model met with the utmost accountability towards the donor, we have preserved our position as the most trusted NGOs in the MENA region.

A PIONEER IN ISLAMIC SOCIAL FINANCE

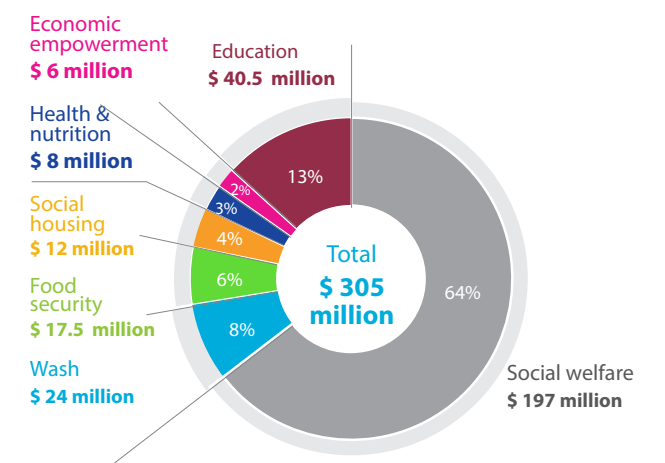
The practice of Islamic social finance tools has been essential in the fight against poverty since the inception of Islam. Today, with better alignment with the SDGs and better governance and control mechanisms, these tools are projected to open a unique pathway to poverty eradication and social justice.

Since our inception, we have been working with donors to provide Zakat projects and programs which are fully sharia compliant. Our rigorous governance ensures %100 transparency and effective traceability.

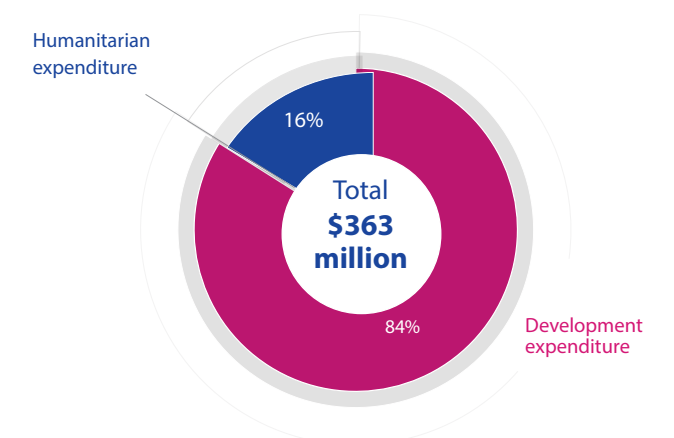
Humanitarian programs



Development programs



Total



ASSISTING PEOPLE AFFECTED BY DISASTERS AND CONFLICT

We respond to disasters
and crises worldwide

Qatar Charity is often one of the first responders to emergencies and disasters.

Our staff are at the forefront of international aid operations, providing those affected by crises and disasters with shelter, urgent medical assistance, food supplies, livelihoods and comfort. They do not withdraw until communities are well on their path to recovery.

AFGHANISTAN

The political developments that took place in 2021 left Afghanistan enduring a deepening and increasingly deadly humanitarian crisis.

Qatar Charity airlifted 9 aid flights to Afghanistan between 5/9/21 and 27/11/21 carrying a total of 245 tons of core relief items, food parcels and winterization assistance (thermal blankets, winter clothes, children's shoes) mainly targeting IDPs in Kabul, Paktika, Ghazni Loger Zeil, Logar and Kandahar ahead of the harsh winter in co-

operation with the State of Qatar, Qatar Airways and Qatar Fund for Development.

More than 59,000 beneficiaries were reached with life-saving assistance in 2021.

PROTECTING CHILDREN ON THE MOVE

The Case of 247 Unaccompanied Afghan Minors in Qatar

On the 24th of August, 2021, 247 unaccompanied Afghan children arrived in Qatar as a transit station while immigration proceedings in other countries were sought by other entities. This summary documents the scope of activities carried out by Qatar Charity in relation to their temporary care, supervision and protection in the temporary reception accommodation dedicated for Afghan refugees in Doha, Qatar from August 24th, 2021 until March 30th, 2022.

Given the lack of national procedures and policies guiding and regulating the alternative care of unaccompanied minors in the State of Qatar, Qatar Charity, in coordination with the Ministry of Foreign Affairs of the State of Qatar and other partners worked together to develop a set of guiding principles, standards and interim measures to ensure temporary care arrangements whilst family tracing and reunification was carried out by other partners.

Upon reception of the unaccompanied children group, the State of Qatar assigned Qatar Charity as the guardian bearing the responsibility for the children and vested

with the responsibility to make decisions regarding the temporary care, protection and psychosocial support activities in full consultation with the child. To this end, Qatar Charity was entrusted to ensure that the interests of the child were safeguarded and that his/her physical, social, health, psychological and material needs were appropriately met while immigration proceedings were sought by partners, including UNICEF and IOM.

CARE AND SUPERVISION

Qatar Charity opted for a small group care setting where children were placed in housing units that are run like a household with a small number of children (between 5 and 8) living together in one unit and were cared for by consistent caregivers.

Each child was in the care of a specific, responsible adult care provider who ensured protection and well-being. The role of the volunteer caretaker was to provide daily caretaking responsibilities and supervision of children in a caring way, while maintaining structure, setting limits, engaging supervisory involvement when needed in line with safeguarding principles indicated in the Minimum Standards for the Protection of Children, Adolescents and Women in Accommodation Centres

Qatar Charity found that small group care with minimal staff turnover and sufficient caretakers to child ratio promotes continuity, individual attention and opportunity to engage with and develop strong bonds with the caretaker.

MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT

“Those children who are on the move, but with their nuclear family to support them, can more easily orient and maintain their identity. They trust their parents and can usually be reassured by the parents’ that their basic needs, including safety and shelter, will be met. The unaccompanied minors do not have a trusted voice of a parent bringing any reassurance.”

SARAH PATE,
QATAR CHARITY VOLUNTEER

These were found to be the common anxiety factors experienced by most unaccompanied children in the group.

Loss and grief

Many children had lost family members, some of them reported witnessing the death of their family members in explosions, shootings or executions.

Trauma

Most children in the group left Afghanistan in the midst of chaotic scenes at Kabul airport. Some of them reported having been victims of physical abuse, sexual abuse and trafficking.

Uncertainty about the future

All children in the group reported that the biggest factor contributing to their stress is uncertainty about the future, not knowing where they would be relocated and when.

Fear of deportation

Many children frequently expressed their fear of being deported back to their country.

Guilt

Many children, particularly girls, showed signs of guilt over being in a safe situation while their family members back home faced insecurity or poverty.

F, 17 “ I am very grateful for everything here, but I cannot sleep at night because I think about my mother. I want to leave the transit center faster in order to regularize my situation, wherever that is, and bring my mother to safety with me.”

A dedicated multidisciplinary MHPSS task force was set up to build a robust care pathway and provide timely care. This included social support workers, volunteers from the afghan refugee community staying at the same accommodation, psychiatrists, psychiatric nurses, psychologists, and occupational therapists.

SUPPORTING FAMILY REUNIFICATION EFFORTS

Best Interest Assessments have a fundamental impact on the unaccompanied minor's life and future. However, in difficult contexts, it may be challenging to assess the child's background and protection risks in a timely and effective manner. Because of trauma, uncertainty and confusion, many children on the move may give incomplete or contradictory information making the comprehensive analysis of the situation of the child difficult, especially in situation where proceedings are subject to time constraints. Qatar Charity's caretakers supported the best interest assessments conducted by other agencies such as UNICEF by facilitating the collection of information from the children, by ensuring that they felt safe during their interviews and by ensuring that they were sharing accurate information that would help make reunification decisions that were in their best interest.

SYRIA

We have been a prominent provider of immediate relief to refugees, internally displaced people (IDPs) and local communities affected by the country's crisis since the outbreak of conflict in March 2011.

Health projects in northern Syria

With support from the Qatar Fund for Development, we implemented a large number of health initiatives in northern Syria in 2021 as part of Quest Health initiative. We opened six health centers that provided integrated nutrition services, including free supplements and medication, particularly for children, women, elderly people and those suffering from malnutrition. The services provided benefitted 143,000 people.

We also supported the operation of three hospitals, helping them to deliver better healthcare by improving their capacity to cope with Covid-19, strengthening their ambulance service and establishing a strategic medical warehouse. We trained 52 health workers in six hospitals in dealing with infectious diseases and epidemics, and a further 20 people in three hospitals in women's healthcare, including midwifery.

Hearing aids for Syrian refugees in Turkey

We provided 84 hearing aids, physical therapy and when necessary medication to 62 Syrian refugees in Al-Bayli camp in the southern province of Kilis, helping them to live full lives in their families and community. Beneficiaries of all ages were very happy with their devices. "I lost my hearing years ago," said Hajj Ahmed, 67. "After receiving the hearing aids, I regained my hearing and I live a normal life."

The mother of Ahmed Al-Abbas, 13, said her son had lost his hearing at the age of four, which interrupted his education, and that she was delighted that he would now be able to return to school. The hearing aids are also compatible with various types of smart technology, which helped children who received them to continue their education remotely during the Covid-19 pandemic.

Community health centers for Syrian cancer patients in Turkey

We opened two community health centers in the cities of Gaziantep and Antakya in southern Turkey to host and care for patients coming from Syria for cancer treatment that is unavailable

at home. The project is intended to reduce the financial, psychological and physical burden that cancer patients endure.

Support for chronic kidney disease patients in northern Syria

With funding from the Qatar Fund for Development, we secured medicines and medical equipment for more than 700 patients with renal failure in urban and rural areas, particularly IDPs, women and children. Through the establishment of two strategic warehouses we provided 30 health facilities with monthly medical supplies, 47 hospitals with analgesics and 11 hospitals with dialysis medicines. The project helped to save the lives of hundreds of chronically ill patients.

Coronavirus vaccines for IDPs in northern Syria

In coordination with the Syria Immunization Group led by the World Health Organization, we operated two primary healthcare centers that provided Covid-19 vaccinations to IDPs. The two centers, in Al-Ra'i city in Aleppo governorate and the Ataa residential village dispensary in Idlib, provided more than 625 vaccine doses a month, an important contribution to curbing the spread of the virus in northern Syria.

Free bread for IDPs in northern Syria

In coordination with the International Organization for Migration (IOM) and civil society organizations, we supported and operated 16 bakery ovens that provided free bread daily to 37,000 displaced families or more than 190,000 people living in camps, abandoned homes and makeshift shelters. With the capacity to process 42 tons of flour a day, the ovens met 12% of IDPs' bread needs in northern Syria over a period of six months.

WASH projects in north-west Syria

We implemented water, sanitation, and hygiene projects in north-west Syria that benefitted 500,000 people. These included the repair of eight non-functioning water plants and covering their operating costs, including fuel for five months; the repair of two sanitation networks; the provision of personal hygiene kits; the distribution of water tanks to families and awareness-raising campaigns on the importance of hygiene, especially in light of the spread of Covid-19.

We assured the maintenance of a further eight water plants serving rural areas, five in southern Idlib and three in Aleppo. In Faylun village south of Idlib city, we built a pumping station for drinking water, equipped it with purifiers and installed solar panels and a back-up generator to power it. We also repaired storage tanks and expanded the distribution network. In nearby Ma'ara, we carried out maintenance on water pumps and installed nearly 240 solar panels and a generator room to provide the facility with electricity.

Water and sanitation for IDPs

We repaired, maintained and operated a solar-powered water plant and sewage network in the town of Maarat al-Atareb in Aleppo to the benefit of nearly 12,500 IDPs. The project included operating the well, maintaining its generator and building a room to house it and maintaining the facility's other buildings, horizontal pumps and solar panels. Each panel provides 400 watts of power, and the system as a whole can operate the well for six to seven hours a day, enough to pump 500 cubic meters of water. The plant operated for 300 days of the year.

We also repaired 2,000 meters of water pipes in the town, expanded the sewers by nearly 3,000 meters and trained technical staff from the local council in the operation and maintenance of the system to ensure the sustainability of the service.

Winter aid for Syrian and Palestinian refugees

We launched the second phase of our "Qatar Relief Convoys" campaign in the Hashemite Kingdom of Jordan, where we distributed food and winter aid to Syrian and Palestinian refugees and local families in need in several governorates. The first consignment was intended to meet the needs of 1,758 families or around 9,000 people. Coupons were issued for the distribution of food packages, medical supplies, blankets and fuel. The blankets distributed were produced by refugees via an income-generating project with the aim of helping them to earn a living and improve their conditions.

We distributed winter and relief aid to Syrian refugees in Arsal municipality to meet their urgent needs and alleviate the dire humanitarian situation they faced. The first consignment of nine truckloads of basic food and non-food items was distributed in cooperation with the Islamic Medical Association to the benefit of more than 2,700 families or 13,500 people. We also installed more than 200 covers to weatherproof tents in three camps to the benefit of more than 1,200 people.

In response to the harsh conditions that threatened the lives of millions of vulnerable IDPs and refugees, we provided urgent winter aid including shelter, blankets, clothes and heating supplies to alleviate the deteriorating conditions of both populations.

The distribution of new urgent aid batches in camps in northern Syria camps targeted about 41,200 displaced families and included 2,000 insulated tents, 11,400 winter clothing bags, 5,000 food packages, 5.5 million bread bundles, 5,000 mattresses, 5,000 winter blankets and 1,000 personal hygiene kits. We also distributed 300 clothing items and 600 food parcels in Harbanoush camp in Idlib, 600 tents in north Aleppo and food baskets and heating materials in Urfa near the Syrian-Turkish border.

Additional materials distributed included heaters (300 heaters), charcoal (300 tons), at a rate of 250 kg per family, and the number of beneficiaries reached 1200 families (6500 beneficiaries), and the aid included food baskets (1100 food baskets).

Moreover, we have signed a memorandum of understanding with the municipality of Üsküdar in the Turkish city of Istanbul to distribute winter clothes for more than 4,000 thousand orphans and children from needy families from Syrian refugees and the host community.

MALAYSIA

Urgent aid delivered to flood-hit people in Malaysia

With funding and support from the Qatar Fund for Development, and in cooperation with the Malaysian Medical Relief Society, also known as MERCY Malaysia, we provided urgent assistance to people affected by floods. The intervention formed part of the Malaysian government's relief plan.

People in villages and rural areas were hardest hit and lacked food and safe drinking water. Thousands were displaced and struggled to meet their basic needs. In coordination with our in-country partner and local authorities we delivered food aid and personal hygiene items to 2,188 families across three states, 850 in Sabah, 800 in Johor and 538 in Pahang.

Comprehensive primary health centers across various locations in Malaysia

The project provides primary healthcare services to refugee communities through the establishment of health facilities in 5 locations in Malaysia (Ampang, Selayang, Kajang, Kota Tinggi and Sungai Petani) with high concentration of refugees and less coverage on primary healthcare by other healthcare providers. The project is intended to serve a total number of 88,200 refugees.

With 75 members of staff, the facility consists of consultation rooms, treatment room, dispensing area, reception area, waiting area & administration office. Services offered at the facility will include primary healthcare services, ante and post-natal services, vaccination for children for under 12 year of age, health education and referral. At the moment, CPHCCs are offering Covid19 vaccination program to refugees with collaboration from MOH.

Mobile Clinics for Refugees in Malaysia

The project was designed to accommodate refugee communities in all regions of Peninsular Malaysia, through the provision of healthcare facilities in areas where refugees face increased morbidity and mortality as a complication of untreated non-communicable disease.

The objective of the mobile clinics is not limited only to the routine of screening and primary healthcare treatment, but also covers maternal and child health, outpatient including emergency care, screening of health risk, health education and counselling, follow up of chronic illness, minor procedures, point of care test and dispensing drugs and vaccination, health promotional and educational program to increase their knowledge and awareness of healthcare.

By end of 2021, almost 40,000 beneficiaries received treatment from the mobile clinic services offered.

Vaccination Program for Refugees in Malaysia

This project aimed at providing free vaccination services to the Refugee children under the age of 12, and refugee communities across five (5) states: Kuala Lumpur, Selangor, Johor, Kedah, Kelantan and Terengganu from various diseases, and indirectly, to protect the Malaysian community as a whole from communicable diseases like Tetanus, Measles, Rubella, Polio and Hepatitis B. By end of 2021, almost 11,000 individuals from refugee community had been vaccinated under this program.

Mental Health Education Center for Refugees in Malaysia

The Mental Health Education Centre provides vulnerable communities with mental health services and support. Surveys conducted by

UNHCR found that the prevalence of mental disorders was extremely high among these communities, with up to 43% meeting criteria for at least one of the common mental disorders including depression, generalised anxiety, post-traumatic stress disorder, and complicated grief detected.

Healthcare Referral System

The main objective of this project is to provide a better access to secondary and tertiary healthcare services via referral services to refugees and asylum-seekers in Malaysia. The target of this project is to refer 1,200 patients to receive secondary and tertiary healthcare services.



ROHINGYA

Relief assistance for refugees in Bangladesh

We distributed essential food items, stoves and gas cylinders to Rohingya refugees on Bhasan Char, a remote Bay of Bengal island in the Noakhali district of Bangladesh. The food items included rice, pulses, oil, salt, sugar and dried fish, which benefited 2,500 families. Stoves and cylinders were distributed to 4,562 families. Our Bangladesh office carried out the distribution in the presence of local officials.

Reconstruction of fire-damaged homes in Bangladesh

We rebuilt 537 Rohingya refugee homes that burned down in a fire at the Cox's Bazar camp in

March 2021. The homes were constructed in the Kutupalong section of the camp to a design approved by the Bangladeshi government's Commissioner Office for Refugees, Relief, and Repatriation. Each bamboo home has two living rooms to accommodate a family of six members.

Around 50,000 refugees lost their shelter and belongings in the fire, which devastated parts of the Kutupalong and Balukhali sections of the camp. Those left homeless were given temporary accommodation in the camp. The fire destroyed more than 9,500 shelters and more than 1,600 facilities including hospitals, classrooms, aid distribution points and registration and reception centers. We also distributed relief aid to 4,000 refugees affected by the fire, including clothes, safe drinking water and medical supplies.

Warmth and Peace Campaign

Our annual Warmth and Peace campaign is intended to alleviate the rigors of winter for IDPs, refugees and poor people around the world. The campaign reached 1,062,233 beneficiaries in 17 countries at a total cost of \$17 million during the 2020 to 2021 season. The countries involved were Syria, Lebanon, Palestine, Jordan, Pakistan, India, Bosnia, Yemen, Turkey, Tunisia, Albania, Kosovo, Kyrgyzstan, Kenya, Nepal, Chad and Myanmar.

AREAS OF INTERVENTION

Our areas of intervention included nutrition, shelter, health, education and water and sanitation, through items such as food baskets, winter clothes, blankets, heaters, heating fuel, caravans, tents and tent maintenance, home repairs, shelter supplies such as mattresses, pillows and personal hygiene items and winter bags for orphans.

Convoys

The 2020 to 2021 "Warmth and Peace" campaign involved 320 trucks loaded with relief supplies, many of them transporting goods to IDPs in Syria and refugees in countries facing harsh winters.

Aid for orphans

We provided orphans with winter aid within the framework of comprehensive care for them and their foster families. Hundreds of winter bags were allocated, which included warm clothes, blankets and food baskets.

Covid-19

Despite the challenges and difficulties we faced in delivering our aid as a result of the global pandemic and restrictions imposed to curb the spread of the virus, our field teams were able to provide assistance to people in need in areas of asylum and displacement and remote locations around the world.

OTHER CRISES

Emergency WASH response in Covid-affected areas of Pakistan

In partnership with UNICEF and close collaboration with local authorities, we implemented an emergency WASH project in communities and schools affected by the Covid-19 pandemic in Faisalabad and Jhang districts of Punjab province to strengthen their resilience.

We installed 80 elbow-operated hand washing stations equipped with sterilization and cleaning equipment in healthcare facilities, schools and communities in Shokort and Faisalabad, and we formed 60 WASH committees in Jhang and 78 in Faisalabad made up of local men and women. They met regularly to discuss the project's progress, solve problems as they arose and ensure the maintenance and sustainability of the initiative, which benefited 100,000 people.

We distributed 60 infection prevention and control kits, 250 menstrual hygiene management kits and 11 school WASH kits across both districts, and 10 awareness-raising messages on Covid-19 symptoms and prevention were broadcast daily over four months. Billboards displayed similar information along main roads and at major junctions.

We also installed 20 electric watercoolers with UV filters in health and education departments, and 60 elevated Afridev hand pumps in public places to provide safe drinking water and prevent the spread of waterborne diseases.

Relief aid for people affected by poisoning in Kosovo

In coordination with local authorities, we provided urgent relief aid to 5,000 people affected by water poisoning in the town of Deçan in western Kosovo. The assistance consisted of emergency medicines and safe drinking water.

Relief aid for Ethiopian refugees in Sudan

We delivered urgent humanitarian aid to Ethiopian refugees who had fled the conflict in Tigray region to Sudan. We provided 100 tents and 2,600

blankets in Al-Tanideba camp and 2,100 tents, food and non-food items in Umm Rakobeh camp.

Relief aid in Palestine

Qatar Charity through its relief teams in Palestine, provided urgent aid to the affected families, to contribute to meeting the urgent humanitarian needs in light of the challenging conditions unfolding in Palestine

In cooperation with the Ministry of Social Development, we provided food parcels, personal hygiene kits, blankets and mattresses for nearly 1,000 families affected by an escalation of conflict in the Gaza Strip in July. The distribution across five governorates was our second project undertaken in cooperation with Palestinian Ministry of Social Development

Our previous project included support for the health sector in the form of medicines, other medical consumables and beds. Our Ramallah office also distributed relief aid including food, shelter and medicines in the West Bank to the benefit of 250 families in Jenin, Nablus, Ramallah and Tulkarm governorates.

Providing water for IDPs in Yemen

The deteriorating humanitarian situation and water scarcity that were causing outbreaks of disease in Yemen led us to launch an urgent water and environmental sanitation project funded by the UN Office for the Coordination of Humanitarian Affairs (OCHA). The intervention took place in the Mastaba district of Hajjah governorate, which was selected in coordination with local authorities and the WASH cluster. It was intended to meet the most pressing needs of IDPs and host communities living in extreme poverty and with little or no access to basic services or safe water.

We built three stone tanks with capacities ranging from 30 to 45 cubic meters and restored another of 100 cubic meters. We also restored and improved four water sources, protecting them from pollution and fitting solar-powered pumps, and we installed further pumps and liquefaction lines for village distribution points.



The project, which benefited 16,500 people, was handed over to the beneficiaries, maintenance committees and local authorities, culminating in a partnership with the Hajjah branch of the General Secretariat of the Supreme Council for the Coordination of Humanitarian Affairs and International Cooperation.

Relief aid for people affected by floods in Sudan

In coordination with local authorities we delivered food and shelter assistance, including tents and blankets, to more than 27,000 people

affected by flooding of the White Nile that destroyed thousands of homes. The intervention in White Nile state formed part of our "Peace for Sudan" campaign, which is intended to alleviate the suffering of those affected by the country's various crises.

With support of the Qatar Fund for Development, we also provided urgent food aid to people affected by floods and rains in the Umm Al-Qura locality of El Gezira state. The assistance included 1,000 food baskets that benefited 6,000 people.

PROMOTING SUSTAINABLE AND INCLUSIVE DEVELOPMENT

Qatar Charity addresses community development needs through projects intended to contribute to the achievement of the SDGs.

Our staff make every possible effort to improve access to housing and basic services such as education, healthcare, energy, water and sanitation. We also provide livelihood support by financing income-generating projects.

We are at the forefront of sustainable development solutions that help vulnerable communities become more resilient and ultimately thrive and prosper.



SDG2 Zero Hunger

Palestine

Backing small-scale farmers in Palestine

We cooperated with Palestine's Ministry of Agriculture to restore more than 20,000 square meters of greenhouses in the Gaza Strip. The intervention formed part of our continued efforts to support the agriculture sector and small-scale farmers in a country where farming is an essential part of the national, cultural, economic and social fabric.

The project benefited 85 farmers who support poor families by improving their income and resilience, increasing crop yields and providing them and the wider population in Gaza with fresh and healthy food.

One of the beneficiaries, Ismail Abu Awad, who has worked in agriculture for more than 35 years, said: "Farming is the only source of income for me and my family of seven, and our conditions worsened after a large part of our farm was destroyed by erosion." He said the restoration of his greenhouse had brought joy to him and his family.

Another, Kamel Al-Rai, also expressed pleasure at being able to return to work in his farm, which

had been damaged. He too said it was the only source of income for him and his family of seven.

We have restored more than 90 greenhouses with an area of over 150,000 square meters in the last five years to the benefit of more than 550 people and at a cost of more than \$270,000.

Somalia

Enhancing food security in Somalia during Ramadan

With QFFD funding we distributed 50 tons of camel meat to IDPs and other people in need in the suburbs of Mogadishu as part of our efforts to improve food security in Somalia.

The project benefited 30,000 people, with priority given to the most vulnerable families, people with special needs, widows and elderly people living in displacement camps. Implemented during Ramadan, it was intended to help make up for the scarcity of humanitarian aid caused by the Covid-19 pandemic.

Supporting the wheat value chain in north-west Syria

Syria was self-sufficient in wheat before 2011, but production plummeted as the country was plunged into crisis. A combination of insecurity and drought meant the 2014 harvest was the worst in decades at less than 1.7 million tons.

In 2021, we signed two cooperation agreements with the United Nations Office for the Coordination of Humanitarian Affairs to support the wheat value chain in northern Syria for the third year in a row. The two-million dollar agreements, expected to reach 92,000 people, are part of the "Support Wheat Value Chain in Northern Syria" project started in 2019 in partnership with OCHA.

From seed to bread

The first of its kind in northern Syria, the project provides comprehensive support at all stages of the chain. It also emphasizes self-reliance by strengthening the community's ability to meet its own basic needs and turning individuals into productive entities.

Its priorities were to provide farmers with agricultural inputs and technical support, restore grain silos in the town of Marea, build a flour mill with a production capacity of up to 60 tons a day and a warehouse to store its output, train staff for the silos and the mill, and bake and distribute subsidized bread to the local community.

The project covered the needs of 200 families. The inputs for each farmer included 250 kg of seed, 250 kg of urea fertilizer, 200 kg of compound fertilizer, pesticides and 163 liters of diesel for supplementary irrigation to improve production. We also purchased the harvest at competitive prices to provide local people with bread.

The Marea silos and mill

The 12 Marea silos each have a storage capacity of 1,000 tons of grain. They were damaged during the conflict and out of service for years. We restored them in under three months, making them the first in the region to be returned to full capacity as they had been before the crisis.

The silos now hold enough wheat to provide Marea with bread for around two years. They could also serve the towns of Akhtar and Suran, which together with Marea have a population of more than 250,000, for more than six months. The mill sifts, cleans, wets and ferments the wheat before milling it and packing the flour. It can produce up to 60 tons a day. Marea needs 16 tons a day.

Bread production

We completed the project by producing subsidized bread to alleviate the concerns of local people and particularly IDPs about its previously high prices. We baked 1,155 tons of bread and distributed it to 23,000 beneficiaries in Marea within the first six months of the project.



SDG 3

Good Health and Wellbeing

Kyrgyzstan

Open-heart surgery for children in Kyrgyzstan

We coordinated with the Kyrgyz health ministry and local hospital management to support and fund around 100 valve replacement operations for children with congenital heart disease. We purchased the necessary equipment, covered the patients' hospital care and laboratory tests and provided their medication during their recovery from the surgery. The operations were particularly difficult to organize because artificial valves were not available in Kyrgyzstan and had to be imported.

Kosovo

Health center in Kosovo

We laid the foundation stone for a health center in the Kosovan municipality of Ferizaj that will help to improve the region's basic health infrastructure. The overall cost of the project will be \$230,000 and it is expected to benefit 4,000 people.

Family medical center in Kosovo

We opened a family medical center in the municipality of Ferizaj with the capacity to treat more than 10,000 people from the immediate and surrounding areas. The center provides integrated health services across various villages and currently serves more than 7,000 people. It is equipped with the latest equipment necessary for family medicine and includes an emergency department, an operating theatre, a family health clinic, a dental surgery, a laboratory, and a pharmacy as well as consulting and waiting rooms.

Palestine

Medical equipment for hospitals in Palestine

We cooperated with Palestine's health ministry to supply medical equipment to hospitals in southern Gaza Strip and in the West Bank with the aim of improving the healthcare services and surgical interventions it offers patients. The equipment included beds, laboratory devices, medicines and protective gear. The project was also intended to reduce the pressure on healthcare providers in the Gaza Strip, where hospitals and clinics suffer a severe shortage of medical equipment that jeopardizes many patients' lives.

Vocational training for people with hearing impediments in Palestine

We implemented a rehabilitation and vocational training project for 100 people with hearing impediments in the Gaza Strip in cooperation with the Atfaluna Society for Deaf Children. The project sought to improve the beneficiaries' employment opportunities by training them in skills such as design, photography, sewing, knitting, weaving and furniture and jewelry making. The training periods ranged from three to 12 months.

Our office in the Gaza Strip attaches considerable importance to enhancing opportunities for people with hearing impairment to find work locally, given that the territory has high unemployment and poverty rates, particularly among people with special needs.

Mobility scooters for people with special needs in Gaza

We distributed four-wheel mobility scooters to 23 men and women with special needs in Gaza in cooperation with Palestine's Ministry for Social Development. Abeer Al-Herqali, a beneficiary, said we were pioneers in supporting people with special needs. Zainab, another beneficiary, said: "With this scooter I will be able to move and meet my daily needs like other people."

Medical waste treatment plant in Gaza

We inaugurated a medical waste treatment plant in the Gaza Strip, built in partnership with the Japan International Cooperation Agency and in cooperation with Palestine's Ministry of Local Government and the Joint Services Council for Solid Waste Management.

The project, which cost more than \$270,000, formed part of collaborative efforts by international and local organizations to ensure Gaza's medical waste is treated in environmentally and socially effective ways. To this end we supplied and installed a solar energy system for the plant, along with medium-voltage overhead and underground cables. The switch from diesel generators to solar provides clean energy at 25% of the previous cost.

Somalia

Health centers in Somalia

We built a health center in the Somalian state of Galmudug, where more than 38% of the population lack medical facilities. The center includes a reproductive health department, an emergency department, a laboratory, a

Celebrating women's role in fighting Covid-19

We marked International Women's Day by celebrating the efforts made by women in dealing with the Covid-19 pandemic both in Qatar and beyond. Our female employees and volunteers helped significantly in delivering effective and efficient assistance during the global health crisis.

Within Qatar, we launched an initiative to help curb the spread of the virus under the hashtag of #VolunteerForQatar. A significant number of Qatari and expatriate women signed up to arrange aid, kits and preventive items that were distributed to the workers across the country. They also helped distribute multi-lingual leaflets and educational materials to raise awareness of the importance of personal hygiene and other preventive measures.

Female employees in our offices outside Qatar also took part in similar campaigns, and we recruited the help of female media figures and social media influencers in raising awareness and encouraging people to volunteer. We also established Noon, a platform to remotely teach, train and empower hundreds of women and girls.

vaccination room, a feeding room, a pharmacy, doctors' quarters and administrative offices. It delivers high-quality services to the benefit of 20,000 people in Hobyo city and surrounding areas.

We also inaugurated a health center in Tarkinli, Banadir region, to provide healthcare services to 20,000 people. The project is intended to cover needs identified by the local authorities in improving the health and wellbeing of community members and lower mortality rates among pregnant women and children under five. The center provides first aid, diagnostics, reproductive health services, specific interventions for women and children, vaccinations and health awareness campaigns.

We have inaugurated a number of health centers in Somalia under an agreement with the country's health ministry to support its strategy and priorities for the sector.

Sudan

Support for the health sector in Sudan

We delivered 79 tons of intravenous solutions to Sudan's health ministry at a time when the country was acutely short of medicines. The supplies helped to save the lives of thousands of

patients.

Mycetoma treatment in Sudan

We supported the treatment of patients in El Gezira state in cooperation with the Mycetoma Research Center (MRC). The center, which works under the umbrella of the University of Khartoum, sent a convoy of surgeons, radiologists, anesthesiologists and administrative staff to El Manaqil, where 50 operations were performed at the city's hospital. A hundred severe cases were transferred to Soba University Hospital in Khartoum for surgery.

Ahmed Hassan Fahal, the MRC's director and a professor of surgery at the University of Khartoum's faculty of medicine, praised our support in helping to treat patients who had been suffering from mycetoma for many years and enduring poor health and living conditions as a result.

Our intervention, which also advanced training and raised awareness of mycetoma, formed part of our wider humanitarian and health efforts in Sudan.



SDG 6

Clean water and Sanitation



Spotlight: Water projects to combat drought

We are one of the leading international organizations working to combat drought and desertification in a number of regions around the world. Our interventions have included drilling and equipping deep and surface wells, as well as establishing and equipping water purification plants. We have also built sewage drains and treatment works, and repaired and maintained existing water and sanitation facilities.

We implemented more than 10,000 water projects in 2021 to the benefit more than six million at a cost of nearly \$28 million. That brings to the number of projects in the last five years to more than 56,000 to the benefit of more than 17 million people at a cost of more than \$119 million.

Palestine

Safe drinking water in the Gaza Strip

We provided safe drinking water to 2,000 residents of Khan Yunis by digging a well and installing a desalination plant in cooperation with the Palestinian Water Authority (PWA). The intervention came within the framework of our cooperation agreement with the PWA to undertake development projects that improve water and sanitation services in the Gaza Strip.

It included awareness raising about the importance of personal hygiene, and has helped to curb the spread of waterborne diseases and the number of deaths caused by unsafe water in the region. It is also intended to reduce displacement from drought-hit areas and contribute to security and stability.

Pakistan

WASH interventions in Pakistan with UNICEF

Our Pakistan office signed two agreements with UNICEF to implement WASH projects for the benefit of nearly a million people in Punjab and Baluchistan provinces over two years at a cost of more than \$3 million.

The WASH in Emergency project, which is already under way at a cost of \$2 million, will benefit around 580,000 people in the Jhang district of Punjab and the Pashim district of Baluchistan as part of Pakistan's Approach to Total Sanitation (PATS), in which UNICEF is a partner. The other project - Improving Access to Water and Sanitation and WASH Infection Prevention Control (IPC) for Communities and Schools - is also being implemented at a cost of \$1.2 million to the benefit of nearly 357,000 people in two districts of Baluchistan.

The purpose of the two projects is to contribute to ending open defecation in Pakistan by enabling people to exercise their right to better health through improved WASH services, and to reduce WASH-related diseases and deaths. The country's PATS initiative is intended to scale up rural sanitation through strong social mobilization and the provision of WASH services and facilities in communities, schools and health centers.

WASH projects in Sindh, Pakistan

We implemented 209 WASH projects in Sindh in 2021 to the benefit of 27,550 people. They formed part of our continued efforts to help solve the province's water problem and provide safe drinking water for its vulnerable people. We also work at the grass-root level to meet the basic WASH needs of community, school and health facilities in cooperation with government bodies.

We installed 140 hand pumps to provide 13,500 people with safe drinking water and built 46 sanitation facilities with ablution areas to benefit nearly 7,000 people in Tando Muhammad Khan and Badin districts. We also installed 23 solar water pumps for the benefit of 7,150 people in the same two districts and Umarkot district.

We have expanded our operations in Tando Muhammad Khan and Badin in recent years, because they are home to many extremely vulnerable people who live in poverty with few livelihood opportunities, poor infrastructure and little or no access to safe drinking water. Malnutrition and infant mortality rates are high as a result.

Somalia

Combatting drought in Somalia

Somalia suffers from drought and desertification, and OCHA reported that around 2.7 million Somalis faced severe food shortages in 2021. We have been keen to provide poor and drought-affected communities with safe water by digging surface and artesian wells and ponds, and in 2019 we signed a cooperation and partnership agreement with the Ministry of Energy and Water Resources in Mogadishu.

The agreement is intended to achieve sustainable development in the energy and water sector. In addition to digging wells and ponds, it covers the restoration of existing wells, the installation of solar water pumps and the provision of training in renewable energy and water technology.

Our country office has also worked to activate strategic partnerships with international organizations such as UNICEF, the Food and Agriculture Organization, UNHCR, the International Medical Corps and the International Committee of the Red Cross, and we are a member of the NGO Alliance in Somalia.

We drilled 16 shallow wells and 32 deep wells to a depth of 200 meters in 2021, which brings the number of water projects we have implemented in the last five years to around 900 to the benefit of more than 413,000 people at a cost of more than \$9 million.

Sudan

Drilling wells in Sudan

In the 25 years since we opened our Sudan office, we have implemented more than 2,000 water projects, including the drilling of 222 wells in Darfur, Kordofan and a number of other Sudanese states where lack of clean water sources had been reported. The office has been expanding its activities in the last five years.

We drilled six new wells in the towns of Kutum and Malit in North Darfur in 2021, and others in the villages of Jabra Al Sheikh, Abu Derg, Abu Hadid, Kabsh Al Nour and Al Ambaj in North Kordofan.



SDG 11

Sustainable cities and communities

Iraq

Rebuilding homes in Iraq

We supported the International Organization for Migration (IOM) in helping 18 families remove rubble left over after the conflict and rebuild their destroyed homes in Mosul. The project contributed to durable solutions to displacement in Iraq and provided support for the most vulnerable families. It also included cash-for-work opportunities and skills training, which allowed more community members to participate in and benefit from the reconstruction effort.

One beneficiary, Farsi, said: "We were displaced in Salamiyah camp until 2017. When we came back, our home was destroyed. We rented a house, but we kept hoping that one day we would go back to our home. This project gave us hope and now my family is back living in our house." Another, Sleman, said: "After the end of the Mosul crisis, we came back to see nothing but rubble. I was working and living in a rented house. Without this project, I would have never thought of rebuilding my home."

Kenya

Multiservice center in Kenya

We opened a multiservice center in Tana River county that has benefitted 7,000 people. To ensure it is of maximum use, we were careful to choose a strategic location in an area where there are many poor villages nearby that suffer from recurrent and devastating rainy season floods.

The first of its kind in the region, the center is designed to provide comprehensive education, social, developmental and community services that improve the living conditions of the orphans and low-income families we sponsor. It is also intended to improve public health and achieve development in areas deprived of basic services.

It has an elementary school with six classrooms, a staff room, an administrative office, an artesian well, a clinic, a mosque, a Quran memorization center, and green spaces.

Pakistan

Social housing in Pakistan

We built two houses for disadvantaged families in Pakistan, where we had already constructed 36 homes in the last three years in close coordination with local officials and to the benefit of 252 people.

The two new houses, each of 126.4 square meters, were built in the Jhang district of Punjab province and include two bedrooms, a kitchen, a toilet, a washroom, a courtyard, a washing area, a water tank with a motorized pump and a boundary wall and gate.

The dwellings have been handed over to the beneficiaries, who were selected because despite being their families' sole breadwinner they were living in extreme poverty and had special needs such as disabilities or chronic diseases.

"As my father and I are people with special needs, having our own home was a distant dream that came true with Qatar Charity's intervention," said Shugufta Rani, a widow who along with her two young daughters had been living in her parents' mud hut since the death of her husband.

Palestine

Rental support for Palestinian families

We cooperated with Palestine's Ministry of Social Development to cover a year's rent for nearly 100 disadvantaged families in the Gaza Strip to help them prepare for winter and cope with the harsh conditions.

The beneficiaries, whom we sponsored within Gaza's social welfare program, were selected on the basis of a socioeconomic study to establish the extent of their needs. As well as improving the living standards of poor families, the project was designed to reduce the negative effects of overcrowding in informal settlements.

Reconstruction of 1,600 homes for underprivileged Palestinians

We carried out reconstruction and restoration work on 1,600 houses across the Gaza Strip, benefiting more than 10,000 underprivileged people. The project was intended to create a

Qatar's development initiative for Darfur

With funding from Qatar Fund for Development, we have implemented Qatar's development initiative for Darfur, under which eight villages and service complexes have been built or are nearing completion. Each village includes four schools, a kindergarten, a health center, a mosque, a police station, housing units and a source of safe drinking water. The villages, which also have public facilities and roads, constitute a significant addition to the infrastructure and services in the target areas and provide a safe haven for IDPs.

Under the second phase of the initiative, two villages were built in North Darfur to the benefit of 111,605 people, and two others expected to benefit 174,523 people are under construction in South Darfur. Two further villages are being built in Central Darfur for the benefit 13,981 people, and two more in the most densely populated areas of East Darfur to benefit 157,016 people, bringing the total number of beneficiaries to more than 457,000.

healthy and safe environment, ease beneficiaries' economic and social burdens and establish a more dignified life for them.

Syria

A mega shelter project in northern Syria

In partnership with Turkey's IHH Humanitarian Relief Foundation, we laid the foundation stone for Alamal City, considered to be one of the largest housing projects for Syrian IDPs, in Suran in rural northern Aleppo.

The \$7.5 million development will have 1,400 homes and benefit 8,800 people. It will include kindergartens, primary, preparatory and secondary schools for boys and girls, and a vocational college. It will also have a mosque, a primary healthcare center, a market, administrative buildings, green spaces, children's play areas, water, sanitation and electricity

infrastructure and roads.

Through the project we aim to alleviate the suffering of IDPs in northern Syria by providing adequate housing for those living in difficult humanitarian conditions as a result of their displacement. Since the beginning of the country's crisis, we have established 11 villages to the benefit of tens of thousands of IDPs and also refugees in neighboring countries at a cost of \$27 million. Together they have housing units for 5,368 families, and some also have schools and health centers.

EMPOWERING CHILDREN AND THEIR COMMUNITIES

Qatar Charity mobilizes resources to ensure that all children can fulfil their potential and play a rewarding role in society.

We believe every child should enjoy the same rights without discrimination, wherever they live. We also believe access to quality education and protection in early years plays a vital role in empowering disadvantaged children and breaking the cycle of poverty.

Education

School bags for orphans in Bosnia and Herzegovina

We distributed school bags, including books and notebooks, to 200 orphans in Sarajevo and four other cantons.

The intervention formed part of our annual campaign to distribute bags to orphan students in Bosnia and Herzegovina at the start of the school year to help them in their studies. It also took place in accordance with public health regulations in place to curb the spread of Covid-19 in the country.

As part of our Rofaqaa campaign, we sponsor 2,774 people from low-income families, people with special needs and teachers, of whom 2,357 are orphans.

Supporting Palestine's education sector

We implemented two projects in the Gaza Strip, where we opened six classrooms at the Fahd Al-Sabah school to reduce overcrowding. We also opened science laboratories at preparatory and secondary schools and provided tools and equipment to the benefit of nearly 7,000 students.

The projects formed part of our continued efforts to support Palestine's education sector. Our interventions are intended to improve the quality of education, increase literacy rates and create a conducive learning environment for students.

Education and development projects in Somalia

We opened the Fateh Al-Andalus education center in Galmudug state in a ceremony attended by officials and academics. The center is intended to provide educational and cultural services and raise school attendance rates. It includes a school with nine classrooms, offices, halls and a mosque. The project will benefit around 350 male and female students in a region with great need of such services.

We implemented an education and a development project in the city of Kismayo in Jubaland state. The first was a multi-service center that includes a school, mosque, green square, surface well, clinic, Quran memorization room and shops. The second involved the construction of 24 housing units for people in need.

We also inaugurated a multi-service center and charity bakery in Baidoa in the south-western Bay region. The center is the first of its kind in

the region, and provides education, social and development services to the local population. The bakery will provide free daily bread to 2,000 people affected by drought.

Taiba Education City for orphans in Sudan

We opened the Taiba Education City in Omdurman, the largest facility of its kind in Sudan, to provide inclusive services for orphaned children. The 9,000 square-meter complex includes a foundation school with nine classrooms and a computer lab, and a secondary school with four classrooms, a laboratory, a library and a computer lab. It also has dining and activities halls, sports facilities, a dormitory for 500 orphans and a health center that serves the facility's students and poor residents of surrounding villages.

Gifts for orphans in Kyrgyzstan

Hundreds of orphans we sponsor in Kyrgyzstan received gifts from the State of Qatar at a ceremony hosted by the Kyrgyz Ministry of Education in Bishkek. Seven-hundred tablets and 200 school bags containing supplies and uniforms were distributed at the event in the presence of the deputy minister for education and science, Nadira Jesupikova, and the acting director of our Kyrgyzstan office, Mohamed Hammam Al Samman.

The gifts formed part of our Alhaja Almadmouna project, which is intended to meet the basic needs of orphaned children and fulfill their wishes, and our comprehensive care efforts to support their education and prevent them from dropping out of school.

Top results for our sponsored students at Mogadishu University

Many of the students we sponsor in Somalia consistently achieve the best results at Mogadishu University. The announcement was made at the graduation ceremony for the 21st batch of students we sponsored. Some 209 male and female students graduated from the university's undergraduate programs in the 2020-2021 academic year.

We also benefit from the skills and capabilities of the students we sponsor. Four of last year's graduates joined our Somalia office as orphan supervisors.

We support university education for vulnerable students and orphans through sponsorships, projects and the provision of facilities. We sponsored 4,032 students and 2,783 teachers in 2021.

Supporting students in Somalia

We have sponsored 2,891 students in Somalia since the opening of our country office in 2010, of whom 1,800 have graduated from Mogadishu University. The institution's president, Dr Ibrahim Mohamed Morsal has praised the important role we play in helping it to fulfil its mission and achieve its goals by sponsoring its students and professors.

We have sponsored 2,476 of the university's students and professors so far, and 30 professors are currently benefiting from the project. Students we have sponsored work in a wide range of public institutions, private companies and international and local organizations.

Covering tuition fees for young people in the Gaza Strip

We have implemented several projects to support young people in the Gaza strip to pursue university studies over the past seven years, benefiting more than 3,330 orphans studying at five universities at a cost of more than \$2.8 million. Hala al-Batsh, a graduate from the northern Gaza Strip, says she would not have been able to obtain a university degree because she could not afford the student fees without our intervention.

Student accommodation in Bosnia and Herzegovina

We have established student accommodation for the benefit of orphaned girls and others from low-income rural families studying at Sarajevo university. The four-story building, which was carefully chosen and furnished, provides a safe, calm and comfortable environment for study and educational attainment for 96 female students.

South Darfur. Two further villages are being built in Central Darfur for the benefit 13,981 people, and two more in the most densely populated areas of East Darfur to benefit 157,016 people, bringing the total number of beneficiaries to more than 457,000.

Child sponsorship

Improving the wellbeing of children in need

Our sponsorship program focuses on improving the wellbeing of the most vulnerable children. Decades of experience tell us that the most effective way to help a child is to strengthen its whole community.

- We aim to equip children with vital life and job skills to break the cycle of poverty.
- We currently sponsor more than 182,000 children in 39 countries

Sponsorship and supervision

- We have worked since our inception to strengthen welfare systems in the countries in which we operate. This work is aligned with our original mission to assist the most vulnerable groups, improve social care and alleviate the financial burden on governments of doing so.
- We were initially established as a community-led initiative to sponsor children orphaned by conflicts and disasters in countries neighboring Qatar. We have since expanded into other fields, but we consistently spend more on social care than any other sector.
- We were sponsoring more than 182,000 children as of the end of 2021.
- We have established centers to care for the children we sponsor in some countries. These include facilities such as schools, playgrounds and medical units. We opened our first centers in Bangladesh in 1994, and hundreds of thousands of children and their communities have benefited from our projects since.
- We also try to improve the living conditions of

the sponsored children's families by offering them opportunities to take part in income-generating projects.

Integrated care for children

- We strive to ensure that the children we sponsor receive integrated care, including health, education and cultural support. We also work to develop their skills and capabilities to enable them to be active members of their communities.

To this end we provide:

- Monthly financial support throughout the sponsorship period
- Community projects that cover education, health, sport and entertainment, such as lectures, training workshops and leadership education
- Seasonal projects and campaigns, such as Eid clothing, Zakat al-Fitr and winter aid
- Economic empowerment projects for widows, single mothers and children when they come out of sponsorship
- Sponsorship of university studies
- Occasional support to cover the cost of purchases such as a laptop, glasses, a bicycle or a school bag, or to pay for psychological support and home repairs



Orphan success stories

1

Abdus Salam: from helplessness to high achievement



“Think about what kind of family I came from.

My father was a poor farmer. Our family of six was living on his meager income. His sudden death in 1993 brought darkness into our lives when I was just three months old. If I hadn’t had the support of Qatar Charity since I was a child, I would not be in this position today.”

New life with our support

Salam was born in 1993 in Rangpur, a northern district of Bangladesh. In 2000, at the age of seven, he was admitted to our Khobaib-Bin-Adi orphanage, which provides residential and academic facilities for orphans and other children in need.

“The environment of the orphanage was like a

family,” he said. “In the beginning I didn’t want to leave my mother and stay there, but after a year everything was fine. We used to study there as well as play games with friends and classmates. We ate in the dining room together. The teachers also used to nurture us like children.”

Academic excellence

Salam was a model student. He passed his Secondary School Certificate examination with a grade point average of 4.44 in 2010 and then his Higher Secondary Certificate (HSC) examination with distinction in 2012. It was his dream to be highly educated, and after passing his HSC he moved to the Dhaka where he was admitted to Savar government college to study marketing. He graduated with merit in 2017 and obtained a master’s degree in 2018.

As soon as he finished his studies, he began his career as an assistant teacher at Al-Nasir laboratory school in Savar. He later became an account executive with the Haq Group, one of the largest businesses in the country, and last year joined S R Chemical Industries as a sales and marketing executive.

“It’s Qatar Charity’s sponsorship that paved the way for me to fulfill my dream” Salam said. “After the loss of my father, when there was no one to extend a helping hand, I had Qatar Charity by my side.”

Helping others

He and his college friends formed a voluntary organization called Ovipray in 2011. “We created the organization with the aim of eradicating poverty and illiteracy from society,” he said. “With its members’ monthly subscription we helped needy students enroll in education and buy books.”

Salam eventually wants to establish himself as an entrepreneur and create jobs for the unemployed.

2

Rabia: close to her dream of becoming a doctor

When Rabia Qazi was eight years old, her father died in the 2005 Kashmir earthquake. Her mother took responsibility for her and her four siblings, but she too passed away in 2014, leaving her children in financial hardship and with an uncertain future. Everything looked dark for newly orphaned Rabia, but our social protection program kindled a ray of hope in her life. The support she received from Qatari benefactors encouraged her to continue her education and never to give up.

She was accepted onto a Bachelor of Medicine and Bachelor of Surgery course at Poonch medical college in Rawalakot in 2016 and completed her studies this year. She dreams of supporting the underprivileged and providing them with medical services free of charge. “I have faced many challenging situations in my life. I became an orphan at a very early age. I know very well that without parents, survival becomes very difficult,” she said.

“I had a dream to become a doctor. The dream will come true very soon. I extend my heartiest gratitude to the generous sponsor, who brought a light into my life and gave me a chance to become able to serve others, especially the deprived.”



Orphan success stories

3

Walid: from sponsored orphan to orphan sponsor



A situation in Walid Abd al-Monim’s childhood has stuck in his mind until this day, and much of his life story since his father’s sudden departure has revolved around it. Despite his young age, he became one of our volunteer sponsors distributing food assistance to orphans and families in need in Khartoum Bahri area, one of the poorest areas of Sudan’s East Nile state.

“Although I was an orphan and a sponsor at the time, I could never forget those very moving images of children’s joy and their mothers’ happiness when receiving the assistance,” Walid

said. “I prayed that in the future Allah would grant me the means of supporting other orphans and ensuring they would be sponsored so that I could get to see those beautiful smiles on their bright faces that still have not been erased from my memory.”

Wealth of experience

His journey continued on a confident path to achieve his goals. After completing his university studies in Sudan, he moved to France to develop his language skills and then began a career in business. He has more recently become a top creator of digital content and a social media star. He has more than 250,000 followers on TikTok and many thousands more on his YouTube and Instagram channels.

The power of being an orphan

Walid transformed his experience of being an orphan from weakness to strength, and became an impressive model for the gift of giving when he began sponsoring eight orphans after asking his mother to nominate the neediest. After eight years of continuous support, however, things did not go as Walid had planned. He suffered a setback in his business and seemed to have lost everything, but what worried him most was his inability to meet his monthly commitments to orphans in need.

His younger brother Ahmed, who is also one of our former sponsors, has taken over Walid’s responsibility. Even before graduating from university, Ahmed had persuaded his student

friends to allocate some of their humble incomes to help orphans.

Motivational content

Walid remained convinced there was something he could offer. When he realized he would no longer be able to provide consistent financial support, he thought of another way to help young people. He decided he would make motivational digital content focused on self-development, lifestyle change and alternative income generation. His videos often include messages urging support and care for orphans and the poor.

Continuing the journey

Walid said our sponsorship had been a significant contributing factor to his life’s course, and that he had seen our social welfare officer as a beacon of hope after the pain he and his family went through with the death of his father.

The phrase “what you don’t have in yourself and for yourself, you cannot give to others” is a lie that some people believe, he said. “The person who lost his father is the most capable of feeling the ones who lost their parents, so when I received my first salary, the first thing I thought of was helping orphans.

“Just as there are those who have stood with me and helped me, I have to continue this journey and give what I can. And if I can change the life of an orphan or one person, that is enough for me.”





PROMOTING SOCIAL COHESION

Cohesion lies at the heart of social development in which strong and united societies are built around universal values, reconciliation and tolerance. By contrast, when the social bond that holds individuals together is eroded, societies descend into inequality, racism, intolerance and extremism that ultimately lead to violence, crime and conflict.

At Qatar Charity, we believe in the importance of economic, societal and educational action that creates a space for bringing divided groups together and addressing priority community needs, particularly during peacebuilding in post-conflict settings.

Ramadan of Hope

Our Ramadan programs are intended to promote social solidarity, and in the last two years we have succeeded in overcoming the obstacles posed by the Covid-19 pandemic to deliver much-needed Ramadan essentials. During our Ramadan of Hope campaign for 2021 we provided 1,103,221 fasting people with breakfast, distributed 765,671 food baskets and meals and sponsored 9,289 people in 33 countries at a cost of \$8.3 million.

The campaign targeted orphans, IDPs, refugees and other poor and needy people and families, including those in areas affected by crises and the Covid pandemic.

Supporting social solidarity in Qatar

We provided 420,000 meals to workers in Qatar at a cost of \$1.5 million, targeting communities whose living conditions had been affected by the pandemic, which caused the closure of Ramadan tents.

As a manifestation of social solidarity we also provided ration vouchers so beneficiaries could cater to their own food needs at market, and we cooperated with local businesses to encourage people to donate and provide aid for Ramadan.

We also ran a number of charitable campaigns, including the mobile fasting Iftar for workers and the distribution of Zakat al-Fitr, Ramadan gifts, Eid clothes and ready-made Iftar meals to low-income families and those forced to stop work because of the pandemic.

Our community initiatives included providing orphans and children of low-income families with cash assistance.

Feeding those fasting around the world

We distributed food parcels to vulnerable families, people with special needs and families of orphans in 33 countries around the world.

In Turkey we cooperated with various municipalities to distribute 139,500 Iftar meals: 33,850 in Uskudar, Istanbul; 39,800 in Şahinbey, Gaziantep; 39,800 in Şanlıurfa and 23,050 in Kilis. We provided 18,500 meals that benefited 22,258 people in Kyrgyzstan, and food baskets that benefited nearly 6,500 poor families, including those of orphans and widows, across 13 districts in Bangladesh.

In Palestine we provided 10,423 food baskets to sponsored families, benefiting more than 60,000

people in various governorates of the Gaza Strip and Ramallah, and in Sudan we distributed 9,360 food baskets that benefited around 40,000 people in Khartoum, Gezira, River Nile, Gedaref and Kassala states.

We provided 8,750 Iftar meal packs to schools and mosques for ten consecutive days in the Ashanti region of Ghana, and 2,820 food baskets that benefited 14,100 people in Mali. We distributed food baskets to 1,755 families across 10 provinces in Kenya, and 1,000 food baskets that benefited 5,000 families, including those of orphans, on the outskirts of Cape Town and Western Cape province in South Africa.

In Albania 1,400 families we sponsor received food baskets.

Zakat Al-Fitr

We distributed the proceeds of Zakat Al-Fitr, an obligatory form of alms-giving required of every able Muslim at the end of Ramadan, in Turkey, Sudan and Palestine.

In Turkey we issued more than 10,300 vouchers to 5,000 Syrian refugee households and families of orphans, allowing the beneficiaries whose plight had been aggravated by the Covid pandemic and high unemployment rates to choose how to meet their own basic food needs. The project focused on cities with large number of refugees, including Istanbul, Gaziantep, Şanlıurfa, Yozgat, Kilis and Reyhanlı.

In Sudan about 4,800 families in Khartoum and South Darfur states received 30kg of flour each, benefiting around 33,000 people, and in Palestine nearly 2,500 families of orphans we sponsor received food parcels.

Eid clothing

We distributed Eid clothing to 330 orphans in Palestine, 270 in Pakistan, 220 in Kosovo and 140 in Kenya. Those in Kosovo received vouchers that allowed them to choose their own outfits.

Activities in Qatar

Aid for Covid-hit families

We cooperated with the Qatar Football Association and CINI Solutions for Business and Trading to deliver aid to expatriate families affected by the Covid-19 pandemic. Around 140 families of orphans and those with low-incomes received food packages and gifts of toys and sports clothes. We also distributed food baskets to 1,000 Syrian and nearly 200 Yemeni families in Doha, and 120 families from various communities in Al Khor.

We similarly cooperated with the Qatar Academy Doha (QAD), a Qatar Foundation school, to provide a further 500 expatriate families affected by the pandemic with food baskets. Many QAD students and graduates took part in the distribution.

In cooperation with various public and private sector bodies we also made significant efforts to help curb the spread of Covid-19 by distributing awareness-raising materials and hygiene items to families across the country.

Involving the private sector in humanitarian activities

We launched a program called Charity Partner as part of our strategic objective to extend a helping hand to the needy and build a better and fairer society.

The initiative, our largest in the field of social responsibility, is intended to develop a community partnership system, and raise awareness about the role that private companies and institutions can play. In a unique innovation, the products of participating companies will carry a CP kitemark to signal their involvement in humanitarian and development work.

We are very open to cooperating with the private sector to implement our projects, and we would welcome companies' applications to join the CP program. It offers participants many advantages, including free training, volunteer manpower and a chance to be involved in delivering assistance.

Winter bag project

We distributed 224 winter bags to workers in Al Khor, Al Thakhira and Al Rayyan municipalities in cooperation with local authorities, the Al Thakhira Youth Center and the Al Khor Club. The bags contained warm clothing and other basic items that workers need in winter, particularly those who work outdoors and those who travel

to work in the early morning or late at night.

In cooperation with the Hamad Medical Corporation, the beneficiaries also received free medical examinations and took part in an awareness-raising workshop on how to keep warm and stay healthy in winter, including Covid-19 prevention measures.

Support for the Qatar Diabetes Association

We delivered 35 glucose-monitoring devices to the Qatar Diabetes Association (QDA), a member of the Qatar Foundation for Education, Science and Community Development, for distribution to people with diabetes unable to afford such equipment. The intervention formed part of our efforts to support the QDA in providing the best care possible for people with diabetes and those at risk of developing it to reduce the impacts of the condition and improve their quality of life.

Supporting low-income families and students during Ramadan

We launched our "5%" program to nurture hope in low-income families and students during Ramadan. The concept is that businesses donate 5% of their profits for one month, to be allocated for the benefit of the initiative's beneficiaries.

The program was particularly pertinent given that the Covid-19 pandemic affected households' finances, leaving many unable to afford their children's school fees. It was intended to promote the right to education, provide basic food assistance and show solidarity with families and students struggling to cope with the impacts of the pandemic.

Udhiyah for 46,500 people

We distributed 5,000 Udhiyah animals in 2021 at a cost of more than \$1 million. The 46,500 beneficiaries were pre-selected before the festival and issued with vouchers to redeem. They included low-income families, those affected by the Covid-19 pandemic, orphans, students, people with special needs and expatriate workers.

The distribution was organized in cooperation with the Widam Food Company. We also received support from Qatari social figures, our community development centers and expatriate groups in identifying and reaching eligible beneficiaries.

PARTNERSHIPS AND EVENTS

Qatar Charity built new partnerships and strengthened existing ones in 2021, and won new recognition for its work from governments, UN agencies and international NGOs.

Partnerships



Agreement with the Palestinian Water Authority

Our Ramallah office signed a joint cooperation agreement with the Palestinian Water Authority (PWA) to deliver three water and sanitation projects in the Gaza Strip at a cost of more than \$478,000. The projects are to restore and maintain five sewage lift pumps in various governorates and dig two wells serving about 4,000 people.

The agreement also improves prospects for further cooperation. We have the potential not only to implement infrastructure projects, but also to support scientific research and explore the use of the latest technology in collaboration with local and international partners.

Our cooperation with the PWA is intended to help it fulfil its objectives in meeting the water and sanitation needs of local communities and averting environmental pollution, particularly in winter. It also forms part of our broader commitment to develop high-quality infrastructure and services in Palestine.

MoU with Qatar University on humanitarian work

We signed a memorandum of understanding (MoU) with Qatar University on cooperation in humanitarian and development work. It was signed by the university's president, Hassan

al-Derham, and our CEO, Yousef bin Ahmed al-Kuwari, and also covers other potential areas of mutual interest.

The agreement will play a key role in enhancing community participation in accordance with Qatar's National Vision 2030. It promotes the values of solidarity and social work, encourages students to work as volunteers for their communities and will help to raise awareness of the culture of volunteering in humanitarian work.

Students will be engaged in charitable initiatives that will broaden their expertise and capabilities, and the MoU also envisages the organization of special events that serve the interests of both parties, information exchange and joint participation in conferences.

Al-Derham said: "The signing of this memorandum comes within the framework of Qatar University's constant endeavor to cooperate with all institutions interested in supporting the university's march towards the betterment of the Qatari community. This MoU seeks to organize and develop distinguished relations between Qatar University and Qatar Charity in many areas."

Health and education protocols signed in Turkey

We signed two cooperation protocols with the

authorities of Şanlıurfa province in the areas of health and education that are intended to improve the living conditions of Syrian refugees.

Under the first protocol, a health center will be built and operated in Suluk, a Syrian town close to the border with Turkey. We will also support other projects in areas where Turkey carried out its Operation Peace Spring, including the establishment of a training facility for nurses and midwives.

The second protocol covers several education projects we are working on that will serve refugees and Turkish citizens in Şanlıurfa. We have already restored two schools and we will build an education complex of 24 classrooms, the equivalent of three further schools.

Our CEO's assistant for international operations and programs, Nawaf al-Hammadi, signed the protocols with Şanlıurfa's governor, Abdullah Erin, during a visit to Turkey. Speaking at the signing ceremony, Erin emphasized the importance of the protocols. He said the province had received nearly 450,000 Syrians, out of around 3.6 million in Turkey, since the onset of Syria's crisis in 2011.

He also said the authorities were working hard to deliver services and aid to all of the province's refugees and to provide security, health and education services to nearly 250,000 Syrians in Operation Peace Spring areas. Nearly 350 schools in such areas needed repair or restoration, he said.

Agreements to implement projects in Kosovo

We signed three agreements to implement projects providing social assistance in Kosovo. Our CEO's assistant for international operations and programs, Nawaf al-Hammadi, signed the first agreement with the General Islamic Sheikhdome in Kosovo to build a mosque for 1,000 worshippers at a cost of \$700,000; the second with the energy supplier KESCO to pay the electricity bills of 866 poor families for a year at a cost of more than \$500,000; and the third agreement with Štimlje municipality to dig 38 wells.

Al-Hammadi signed the agreements with Kosovo's deputy minister of finance and labor, Ilir Kapiti, the grand mufti of Kosovo, Sheikh Naim Ternava, and the mayor Štimlje, Naim Ismajli, in the presence of the Qatari ambassador to Albania and Kosovo, Ali bin Hamad Al-Marri.

MoU with Qatar Foundation for Social Work

We signed a MoU with the Qatar Foundation for Social Work (QFSW) on cooperation in the field of social and humanitarian work and community service. The agreement covers the support we will provide via the foundation's social centers and the sharing of data, information and reports on target groups.

Our CEO, Yousef Ahmed Al Kuwari, signed the MoU with his counterpart at QFSW, Ahmad Mohammed Al Kuwari, in the presence of a number of officials and members of the press. He said at the ceremony that we were proud to sign the agreement, particularly given the two organization's common goals and target groups. Qatar Charity was dedicated to building a better society, and cooperation with the foundation would help to achieve that goal, he said.

His counterpart said QFSW was keen to cooperate with local partners, and recognized what he described as our remarkable role in humanitarian and social work. The common goal that united both institutions was to serve the community and to support and empower individuals and families, he said.

Cooperation agreement with the College of the North Atlantic – Qatar

We signed an agreement with the College of the North Atlantic – Qatar (CNA-Q) intended to promote the values of volunteering and social solidarity among young people. The idea is to channel their energies into community service and involve them in humanitarian and development work in line with Qatar's National Vision 2030.

The agreement also envisages cooperation in conducting studies, research and training on humanitarian and development issues, and using events, conferences and forums to support the two parties' shared goals. It was signed by our CEO, Yousef bin Ahmed al-Kuwari, and CAN-Q's president, Dr Salem Al-Naemi.

Al-Naemi said the agreement formed part of CNA-Q's efforts to cooperate with all institutions interested in development and the promotion of social solidarity and community service, and that his institution believed young people and students in particular had an important role to play in voluntary and humanitarian work.

MoU on healthcare services in Somalia

We signed an MoU with the health department in Benadir region to support its efforts in delivering healthcare services to the local population,

particularly in the areas of nutrition and maternal and child care. The agreement also envisages joint action to fight infectious diseases, including HIV, improve health workers' skills and generally strengthen the health system.

It was signed by the head of our Somalia office, and the director of Benadir's health department, in the presence of officials from both parties. He praised our cooperation and said the agreement made a positive contribution to helping people in need who were unable to afford healthcare services. He underlined the MoU's importance in establishing and consolidating partnerships with authorities in Somalia, particularly in the health sector.

New field office in Jordan

We opened a new field office in Jordan in a ceremony attended by our chair, Sheikh Hamad bin Nasser bin Jassim Al Thani; our CEO, Yousef Ahmed Al Kuwari; Qatar's ambassador to Jordan, Sheikh Saud bin Nasser bin Jassim Al Thani; Jordan's social development minister HE Ayman Mufleh; the minister of Islamic affairs and holy places, Mohammad Al-Khalaileh, and other dignitaries.

During the ceremony, Sheikh Hamad presented honorary shields to our partners in Jordan, notably the Jordan Hashemite Charity Organization, the Jordanian Hashemite Fund for Human Development, the King Hussein Cancer Foundation and Arabian Medical Relief.

HE Mufleh said the inauguration of the office reflected the deeply-rooted relationship between Qatar and Jordan, characterized by love, respect and brotherhood, and was the culmination of directives from Jordan's King Abdullah II Ibn Al Hussein and the emir of Qatar, Sheikh Tamim bin Hamad Al Thani, to strengthen cooperation between the two countries.

MoU to provide artificial limbs in Pakistan

We signed a tripartite MoU with the charity Pakistan Bait-ul-Mal (PBM) and the Pakistan Institute of Prosthetics and Orthotic Sciences (PIPOS) to provide artificial limbs and rehabilitation services to people with disabilities in Swat district, Khyber Pakhtunkhwa. We will fund PIPOS to implement the project for 145 beneficiaries identified by PBM.

The beneficiaries of the new agreement would

be provided with state-of-the-art prosthetics, including bionic hands, under the supervision of an expert medical team, and that the project would allow them to live independent lives.

The MoU forms part of our ongoing efforts to change the lives of people for with special needs for the better.

AidEx 2021

We took part in the AidEx global forum, the world's largest annual gathering in the field of humanitarian aid and international development. The 2021 event brought together 2,500 representatives from UN agencies, international NGOs, academia and international media organizations from 65 countries in Brussels over two days.

In his speech to the opening session of the forum our CEO, Yousef bin Ahmed Al-Kuwari, talked about the negative effects of the Covid-19 pandemic on the world in general and humanitarian work in particular. "Inequalities are going to be worse than ever, with the rich having access to lifesaving health services while the poor are unable to afford vaccines," he said.

"We have contributed to saving and changing lives. We have worked with partners to catch up with growing humanitarian needs and to build resilience and hope. Today we extend a suggestion to all of you present here ... to reach out to millions more and to start to heal this painful period of our history."

The opening session was attended by Qatar's ambassador to Belgium, Khalid bin Fahd Al-Hajri, and the director of international cooperation at the country's Regulatory Authority for Charitable Activities, Dr Mohamed Salah.

We used innovative 3D display technology to showcase the impact of our humanitarian and developmental activities in 2020 on our stand at the exhibition, which attracted a large number of visitors.

Supporting displaced Afghans

We ran a panel discussion entitled Humanitarian Aid in Afghanistan: New Difficulties and Challenges. The event provided an opportunity to discuss the changes in the security situation and logistics in the country and their implication for the delivery of aid, and to reiterate the importance of meeting the urgent and sustained

needs of Afghan IDPs in order to avert a major humanitarian crisis.

Our CEO's assistant for international operations and partnerships, Nawaf al-Hammadi, was a member of the panel, alongside Unicef's representative to the EU and director of its partnership office, Geert Cappelaere; UNHCR's head of global affairs at its EU representation office, Yasmine Rockenfeller; Médecins Sans Frontières' country representative for Afghanistan, Felipe Ribeiro; and the chief of operations at Global Peace Mission Malaysia, Syahrir Azfar bin Saleh.

Al-Hammadi said Qatar Charity was among the few organizations that managed to deliver aid directly to Afghanistan, pointing to 180 tons of basic relief items delivered by air to IDPs before winter. He also mentioned the difficulties that we face in providing such aid, emphasizing the need to continue working to overcome them.

Other participants also voiced the need for concerted efforts to prevent a humanitarian crisis, facilitate solutions for IDPs and support the country's education sector, particularly for girls.

Panel discussion on child protection at UN General Assembly

We organized a high-level panel discussion on the sidelines of the 76th session of the UN General Assembly. We ran the event, entitled Accelerating the Child Protection Localization Agenda in Humanitarian Settings: Opportunities and Challenges, in cooperation with Unicef, Qatar's mission to the UN in New York and the Club of Madrid.

Qatar's permanent representative to the UN, H.E. Sheikha Alya bint Ahmed bin Saif Al Thani, took part in the panel, alongside our CEO, Youssef bin Ahmed Al-Kuwari; his assistant for governance and institutional development, Mohammed Al Ghamdi; the director of child protection for Unicef's program group, Cornelius Willems; the executive director of Africa Development Solutions, Dagan Ali; and the president of the Club of Madrid, Danilo Türk.

H.E. Sheikha Alya said that the State of Qatar had supported various global instruments that were key to the local ownership of humanitarian and development action, she also said Qatar Charity

was at the forefront of efforts to accelerate the localization agenda, and one of the world's largest humanitarian organizations working to bridge the gap between humanitarian aid and sustainable development.

Al-Kuwari underlined the important role that local organizations should play, not only in implementing humanitarian interventions but also in strategic decision-making at the national and international level. He said Qatar Charity had allocated 30% of its budget to work with local partners and engage them in planning, implementing and assessing its programs, and that it was committed to promoting localization by strengthening local NGOs' capabilities.

Launch of our 2020 Annual Impact Report

We launched our annual report for 2020 in the presence of our chair, Sheikh Hamad bin Nasser Al Thani; our CEO, Yousef bin Ahmed Al-Kuwari, his assistant for governance and institutional development Mohammad Al-Ghamdi; the IOM's director general, Antonio Vitorino; and Somalia's transport and civil aviation minister, Doran Farah.

The event included a presentation of our most important achievements during the year based on some of the key figures from the report. It showed that we reached 14 million beneficiaries, and that our number of donors reached 223,000, with individual donations making up 92% of our revenue. Vitorino thanked Qatar Charity for its generosity with the IOM, noting that his organisation had received our continuous support in countries including Bosnia and Herzegovina, Iraq, Syria and Yemen.

IDMC report on internal displacement in MENA

The Internal Displacement Monitoring Centre (IDMC) published its "A decade of displacement in the Middle East and North Africa", IDMC's first report the scale, drivers, patterns and impacts of internal displacement in MENA.

The report, which covered the last decade, was launched at virtual event co-organized by IDMC, QFFD and Qatar Charity and attended by many representatives of UN organizations and those concerned with the phenomenon. A symposium



was also held to discuss the report’s findings and explore sustainable solutions for the region’s IDPs.

Humanitarian Work Forum in Doha

To mark World Humanitarian Day in August, we organized the Humanitarian Work Forum 2021 in cooperation with Qatar University, bringing together high-ranking officials from UN agencies, international and local organizations and academic institutions. The event, the first of its kind in Qatar, shed light on the challenges facing humanitarian workers and volunteers, and explored solutions and best practice in supporting people in need and those affected by crises worldwide.

“This forum is an affirmation of the role entrusted to Qatar Charity as the largest international humanitarian organisation in the region, which has an active presence around the world,” our CEO, Youssef bin Ahmed al-Kuwari said in his remarks during the opening session.

The president of the International Committee of

the Red Cross, Peter Maurer, said in his keynote speech “This forum is an excellent platform to share experience, learn from each other, and to join forces for the future to better respond to humanitarian challenges locally and globally.”

Virtual training on preparedness and strengthening resilience

We organized a virtual training forum on preparedness and strengthening resilience for our field offices and representatives to familiarize them with the latest approaches and best practices, and improve their efforts to prevent disasters and crises, reducing loss of life and damage to property in communities where we work.

The event targeted office directors, project managers, program officers and coordinators in 35 countries. We attach great importance to continuous training to develop our staff and volunteers’ skills and capacities in line with our strategy and enhance our reputation on the

world stage.

The forum also discussed participating in the cluster system to ensure an appropriate and coordinated humanitarian response, and the formation and training of a team for urgent responses in accordance with international standards.

Third training forum for orphan care organizations

We participated in the third training forum for Arab orphan care leaders and experts, held remotely by organizations working in orphan care. Under the title Advanced Methodologies in Strengthening Responsible Partnerships to Improve Orphan Care Services, the event was intended to build the capacity of public, private and civil society organizations working in this field and to promote best practice and coordination between them.

Social responsibility award for efforts against Covid-19

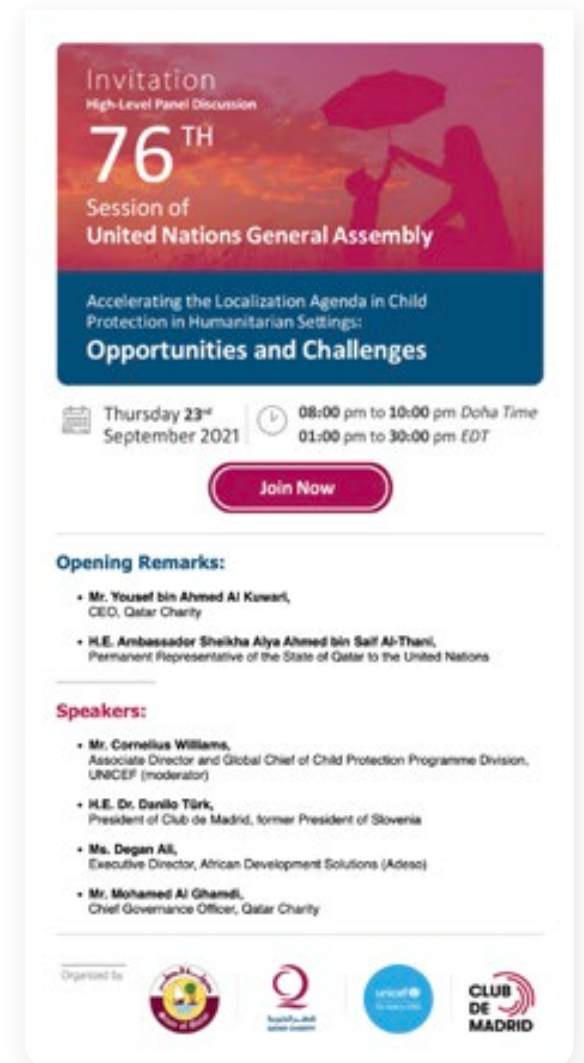
We won the Social Responsibility Award 2021 for the humanitarian sector at the 8th Social Responsibility Conference and Awards run by the Dar Al Sharq media organization for our work in mitigating the impacts of the Covid-19 pandemic in Qatar and beyond.

The awards are intended to raise awareness about social responsibility and its role in building collaborative societies, and to encourage public institutions and private companies to participate and promote its benefits.

Medal of Honor from Kyrgyzstan

Kyrgyzstan’s president, HE Sadyr Japarov, and the chair of the country’s cabinet, Ulukbek Maripov, received our CEO, Youssef bin Ahmed Al-Kuwari, during his visit to Bishkek, where Qatar Charity was awarded a Medal and Certificate of Honor for its support for the Kyrgyz people and strengthening humanitarian and development efforts in the country.

During Al-Kuwari’s visit, foundation stones were laid for several projects in the presence of Kyrgyz government officials, among them the new Bishkek city hospital. Kyrgyzstan’s health and social development minister, Alymkadyr Beishenaliev, and the acting mayor of Bishkek,



Baktybek Kudaibergenov, took part in the ground-breaking ceremony, where it was agreed that the building would be completed by the end of 2022 and that several other health projects would be implemented.

Al-Kuwari and his delegation also laid the foundation stone for a multi-service center, visited a village in Chui region where a project to build a primary school is under way.

LOOKING AHEAD 2021-2025

DIGNITY FOR ALL

Protecting
children and
their families

Assistance to
populations
affected by conflict
or disasters

Promoting
inclusive and
sustainable
development

Promoting
social
cohesion

Providing sustainable social welfare systems for vulnerable segments

Providing quality education to fight poverty

Providing public services and facilities in remote areas to fight
multidimensional poverty

Providing economic empowerment opportunities for rural communities

Promoting crisis and climate-resilient food security

Providing humanitarian assistance to victims of disasters and conflicts

Enhancing disaster preparedness to mitigate the impact of disasters and
create resilient communities

See You In 2022



